

### **Artifort**

#### **Artifort**

### Provisions that apply to all Artifortbranded products and services:

Our goods come with guarantees that cannot be excluded under the Australian Consumer Law. You are entitled to a replacement or refund for a major failure and compensation for any other reasonably foreseeable loss or damage. You are also entitled to have the goods repaired or replaced if the goods fail to be of acceptable quality and the failure does not amount to a major failure.

In addition to all rights and remedies to which you may be entitled under the Australian Consumer Law and any other relevant legislation, Artifort offers a further express warranty on the terms set out below (Express Warranty).

The benefits given to you by this Express Warranty are in addition to other rights and remedies you may have under a law in relation to the goods to which this Express Warranty relates. This Express Warranty does not exclude, restrict or modify any such statutory rights or remedies.

Artifort warrants the products sold by it or its authorized resellers to be free from defects in material and workmanship for a period of 5 years.

During the applicable warranty period, Artifort, as its sole obligation under this Express Warranty, will repair or replace (at its option) any product, part, or component covered by this warranty and sold after the effective date of this warranty which fails under normal use as a result of a defect in material or workmanship; Artifort will repair or replace the aforementioned product, part, or component with a comparable product, part, or component.

This Express Warranty extends only to the original purchasers who acquire new product from Artifort or its authorized resellers. Any product, part, or component must have been used according to Artifort's published instructions. If these requirements are met, this Express Warranty coverage will be extended. Any misuse, abuse, or modification to the original product voids the Express Warranty.

The warranty period starts from the date of purchase.

Subject to any rights or remedies to which you may be entitled under the Australian Consumer Law or other applicable law, and without excluding, restricting or modifying any such rights or remedies, this document inclusively describes all of the warranties given and remedies available with respect to the company's products and services. Artifort disclaim any other warranty whether express or implied in relation to the products.

Without excluding, restricting or modifying any rights or remedies to which you may be entitled under the Australian Consumer Law or other applicable law, Artifort does not warrant:

- natural variations in wood grain or figure or the presence of character marks
- changes in surface finishes due to aging or exposure to light
- marks, scars, or wrinkles occurring naturally in leather
- veins, marks, voids, fissures, or cracks found naturally in stone
- failure resulting from normal wear and tear
- the matching of colours, grains, or textures of natural materials
- the colourfastness or the matching of colours of textiles, including an exact match to cuttings, samples, or to swatch cards
- damage, marking, or staining of veneer surfaces due to contact with rubber or similar compounds; damage from sharp objects or imprinting from writing



instruments, or prolonged exposure to direct sunlight

Artifort, without excluding, restricting or modifying any rights or remedies to which you may be entitled under the Australian Consumer Law or other applicable law, does not provide any additional express warranty with regard to Customer's Own Material (COM) and other customer-supplied items.

Artifort does not warrant products that are exposed to extreme environmental conditions or that have been subject to improper storage.

To make a claim under this Express Warranty, please refer to Living Edge's claims process http://www.livingedge.com.au/after-care.

Note that the customer is responsible for the cost of delivering the product to their nearest Living Edge store and picking up once the warranty process is complete. If the warranty claim is approved by the manufacturer, the costs of providing the remedies as set out in this Express Warranty will be covered by the manufacturer or Living Edge.

TO THE EXTENT ALLOWED BY LAW AND WITHOUT EXCLUDING, RESTRICTING OR MODIFYING THE APPLICATION OR EXERCISE OF ANY RIGHT OR REMEDY TO WHICH YOU MAY BE ENTITLED UNDER THE AUSTRALIAN CONSUMER LAW OR ANY LIABILITY OF ARTIFORT IN RELATION TO A FAILURE TO COMPLY WITH A GUARANTEE THAT APPLIES UNDER THE AUSTRALIAN CONSUMER LAW TO A SUPPLY OF GOODS OR SERVICES, ANY IMPLIED WARRANTIES ARE DISCLAIMED AND, TO THE EXTENT THEY ARE LEGALLY REQUIRED, ARE LIMITED IN DURATION TO THE DURATION OF THIS WRITTEN WARRANTY.

UNLESS REQUIRED BY THE AUSTRALIAN CONSUMER LAW OR OTHER APPLICABLE LAW THAT CANNOT BE EXCLUDED, ARTIFORT SHALL NOT BE LIABLE FOR LOSS OF TIME, INCONVENIENCE, COMMERCIAL LOSS, OR INCIDENTAL OR CONSEQUENTIAL DAMAGES.

Except as stated above, Artifort will not be liable for any loss or damage (including costs) however caused, whether direct or consequential, incurred or suffered by the purchaser or any third party in respect of the products. Nothing contained herein will or will be considered to exclude, restrict or modify the application or exercise of any right or remedy to which a consumer may be entitled under the Australian Consumer Law, nor any liability on Artifort's part in relation to a failure to comply with a guarantee that applies under the Australian Consumer Law to a supply of goods or services or for death or personal injury resulting from negligence.

This Express Warranty is given by:

Kezu Pty Ltd as Agent for Artifort Level 1, 69 O'Riordan St Alexandria NSW 2015 02 9669 1788 info@kezu.com.au

**Effective April 2013** 

### **BassamFellows**

### **BassamFellows**

## Provisions that apply to all BassamFellowsbranded products and services:

Our goods come with guarantees that cannot be excluded under the Australian Consumer Law. You are entitled to a replacement or refund for a major failure and compensation for any other reasonably foreseeable loss or damage. You are also entitled to have the goods repaired or replaced if the goods fail to be of acceptable quality and the failure does not amount to a major failure.

In addition to all rights and remedies to which you may be entitled under the Australian Consumer Law and any other relevant legislation, BassamFellows offers a



further express warranty on the terms set out below (Express Warranty).

The benefits given to you by this Express Warranty are in addition to other rights and remedies you may have under a law in relation to the goods to which this Express Warranty relates. This Express Warranty does not exclude, restrict or modify any such statutory rights or remedies.

BassamFellows warrants the products sold by it or its authorized resellers to be free from defects in material and workmanship for a period of 2 years.

During the applicable warranty period, BassamFellows, as its sole obligation under this Express Warranty, will repair or replace (at its option) any product, part, or component covered by this warranty and sold after the effective date of this warranty which fails under normal use as a result of a defect in material or workmanship; BassamFellows will repair or replace the aforementioned product, part, or component with a comparable product, part, or component.

This Express Warranty extends only to the original purchasers who acquire new product from BassamFellows or its authorized resellers. Any product, part, or component must have been used according to BassamFellow's published instructions. If these requirements are met, this Express Warranty coverage will be extended. Any misuse, abuse, or modification to the original product voids the Express Warranty.

The warranty period starts from the date of purchase.

Subject to any rights or remedies to which you may be entitled under the Australian Consumer Law or other applicable law, and without excluding, restricting or modifying any such rights or remedies, this document inclusively describes all of the warranties given and remedies available with respect to the company's products and services. BassamFellows disclaim any other warranty whether express or implied in relation to the products.

Without excluding, restricting or modifying any rights or remedies to which you may be entitled under the Australian Consumer Law or other applicable law, BassamFellows does not warrant:

- natural variations in wood grain or figure or the presence of character marks
- changes in surface finishes due to aging or exposure to light
- marks, scars, or wrinkles occurring naturally in leather
- veins, marks, voids, fissures, or cracks found naturally in stone
- failure resulting from normal wear and tear
- the matching of colours, grains, or textures of natural materials
- the colourfastness or the matching of colours of textiles, including an exact match to cuttings, samples, or to swatch cards
- damage, marking, or staining of veneer surfaces due to contact with rubber or similar compounds; damage from sharp objects or imprinting from writing instruments, or prolonged exposure to direct sunlight

BassamFellows, without excluding, restricting or modifying any rights or remedies to which you may be entitled under the Australian Consumer Law or other applicable law, does not provide any additional express warranty with regard to Customer's Own Material (COM) and other customer-supplied items.

BassamFellows does not warrant products that are exposed to extreme environmental conditions or that have been subject to improper storage.

To make a claim under this Express Warranty, please refer to Living Edge's claims process http://www.livingedge.com.au/after-care.

Note that the customer is responsible for the cost of delivering the product to their nearest Living Edge store and picking up



once the warranty process is complete. If the warranty claim is approved by the manufacturer, the costs of providing the remedies as set out in this Express Warranty will be covered by the manufacturer or Living Edge.

TO THE EXTENT ALLOWED BY LAW AND WITHOUT EXCLUDING, RESTRICTING OR MODIFYING THE APPLICATION OR **EXERCISE OF ANY RIGHT OR REMEDY TO** WHICH YOU MAY BE ENTITLED UNDER THE **AUSTRALIAN CONSUMER LAW OR ANY** LIABILITY OF BASSAMFELLOWS IN **RELATION TO A FAILURE TO COMPLY WITH** A GUARANTEE THAT APPLIES UNDER THE **AUSTRALIAN CONSUMER LAW TO A** SUPPLY OF GOODS OR SERVICES, ANY **IMPLIED WARRANTIES ARE DISCLAIMED** AND, TO THE EXTENT THEY ARE LEGALLY REQUIRED, ARE LIMITED IN DURATION TO THE DURATION OF THIS WRITTEN WARRANTY.

UNLESS REQUIRED BY THE AUSTRALIAN CONSUMER LAW OR OTHER APPLICABLE LAW THAT CANNOT BE EXCLUDED, BASSAMFELLOWS SHALL NOT BE LIABLE FOR LOSS OF TIME, INCONVENIENCE, COMMERCIAL LOSS, OR INCIDENTAL OR CONSEQUENTIAL DAMAGES.

Except as stated above, BassamFellows will not be liable for any loss or damage (including costs) however caused, whether direct or consequential, incurred or suffered by the purchaser or any third party in respect of the products. Nothing contained herein will or will be considered to exclude, restrict or modify the application or exercise of any right or remedy to which a consumer may be entitled under the Australian Consumer Law, nor any liability on BassamFellow's part in relation to a failure to comply with a guarantee that applies under the Australian Consumer Law to a supply of goods or services or for death or personal injury resulting from negligence.

This Express Warranty is given by:

BassamFellows
93 Cherry Street New Canaan
Connecticut 06840 USA

+1 310 455 0787 jstern@bassamfellows.com

**Effective April 2013** 



#### **BD Barcelona Design**

### Provisions that apply to all BD Barcelona Design-branded products and services:

Our goods come with guarantees that cannot be excluded under the Australian Consumer Law. You are entitled to a replacement or refund for a major failure and compensation for any other reasonably foreseeable loss or damage. You are also entitled to have the goods repaired or replaced if the goods fail to be of acceptable quality and the failure does not amount to a major failure.

In addition to all rights and remedies to which you may be entitled under the Australian Consumer Law and any other relevant legislation, BD Barcelona Design offers a further express warranty on the terms set out below (Express Warranty).

The benefits given to you by this Express Warranty are in addition to other rights and remedies you may have under a law in relation to the goods to which this Express Warranty relates. This Express Warranty does not exclude, restrict or modify any such statutory rights or remedies.

BD Barcelona Design warrants the products sold by it or its authorized resellers to be free from defects in material and workmanship for a period of 2 years.

During the applicable warranty period, BD Barcelona Design, as its sole obligation under this Express Warranty, will repair or replace (at its option) any product, part, or component covered by this warranty and sold after the effective date of this warranty which fails under normal use as a result of a



defect in material or workmanship; BD Barcelona Design will repair or replace the aforementioned product, part, or component with a comparable product, part, or component.

This Express Warranty extends only to the original purchasers who acquire new product from BD Barcelona Design or its authorized resellers. Any product, part, or component must have been used according to BD Barcelona Design's published instructions. If these requirements are met, this Express Warranty coverage will be extended. Any misuse, abuse, or modification to the original product voids the Express Warranty.

The warranty period starts from the date of purchase.

Subject to any rights or remedies to which you may be entitled under the Australian Consumer Law or other applicable law, and without excluding, restricting or modifying any such rights or remedies, this document inclusively describes all of the warranties given and remedies available with respect to the company's products and services. BD Barcelona Design disclaim any other warranty whether express or implied in relation to the products.

Without excluding, restricting or modifying any rights or remedies to which you may be entitled under the Australian Consumer Law or other applicable law, BD Barcelona Design does not warrant:

- natural variations in wood grain or figure or the presence of character marks
- changes in surface finishes due to aging or exposure to light
- marks, scars, or wrinkles occurring naturally in leather
- veins, marks, voids, fissures, or cracks found naturally in stone
- failure resulting from normal wear and tear
- the matching of colours, grains, or textures of natural materials
- the colourfastness or the matching of colours of textiles, including an

- exact match to cuttings, samples, or to swatch cards
- damage, marking, or staining of veneer surfaces due to contact with rubber or similar compounds; damage from sharp objects or imprinting from writing instruments, or prolonged exposure to direct sunlight

BD Barcelona Design without excluding, restricting or modifying any rights or remedies to which you may be entitled under the Australian Consumer Law or other applicable law, does not provide any additional express warranty with regard to Customer's Own Material (COM) and other customer-supplied items.

BD Barcelona Design does not warrant products that are exposed to extreme environmental conditions or that have been subject to improper storage.

To make a claim under this Express Warranty, please refer to Living Edge's claims process http://www.livingedge.com.au/after-care.

Note that the customer is responsible for the cost of delivering the product to their nearest Living Edge store and picking up once the warranty process is complete. If the warranty claim is approved by the manufacturer, the costs of providing the remedies as set out in this Express Warranty will be covered by the manufacturer or Living Edge.

TO THE EXTENT ALLOWED BY LAW AND WITHOUT EXCLUDING. RESTRICTING OR MODIFYING THE APPLICATION OR **EXERCISE OF ANY RIGHT OR REMEDY TO** WHICH YOU MAY BE ENTITLED UNDER THE **AUSTRALIAN CONSUMER LAW OR ANY** LIABILITY OF BD BARCELONA DESIGN IN **RELATION TO A FAILURE TO COMPLY WITH** A GUARANTEE THAT APPLIES UNDER THE **AUSTRALIAN CONSUMER LAW TO A** SUPPLY OF GOODS OR SERVICES, ANY **IMPLIED WARRANTIES ARE DISCLAIMED** AND, TO THE EXTENT THEY ARE LEGALLY REQUIRED, ARE LIMITED IN DURATION TO THE DURATION OF THIS WRITTEN WARRANTY.



UNLESS REQUIRED BY THE AUSTRALIAN CONSUMER LAW OR OTHER APPLICABLE LAW THAT CANNOT BE EXCLUDED, BD BARCELONA DESIGN SHALL NOT BE LIABLE FOR LOSS OF TIME, INCONVENIENCE, COMMERCIAL LOSS, OR INCIDENTAL OR CONSEQUENTIAL DAMAGES.

Except as stated above, BD Barcelona Design will not be liable for any loss or damage (including costs) however caused, whether direct or consequential, incurred or suffered by the purchaser or any third party in respect of the products. Nothing contained herein will or will be considered to exclude, restrict or modify the application or exercise of any right or remedy to which a consumer may be entitled under the Australian Consumer Law, nor any liability on BD Barcelona Design's part in relation to a failure to comply with a guarantee that applies under the Australian Consumer Law to a supply of goods or services or for death or personal injury resulting from negligence.

This Express Warranty is given by:

Living Edge 1300 132 154 service@livingedge.com.au

### **Effective April 2013**



### **Bethan Gray**

## Provisions that apply to all Bethan Gray branded products and services:

Our goods come with guarantees that cannot be excluded under the Australian Consumer Law. You are entitled to a replacement or refund for a major failure and compensation for any other reasonably

foreseeable loss or damage. You are also entitled to have the goods repaired or replaced if the goods fail to be of acceptable quality and the failure does not amount to a major failure.

In addition to all rights and remedies to which you may be entitled under the Australian Consumer Law and any other relevant legislation, Bethan Gray offers a further express warranty on the terms set out below (Express Warranty).

The benefits given to you by this Express Warranty are in addition to other rights and remedies you may have under a law in relation to the goods to which this Express Warranty relates. This Express Warranty does not exclude, restrict or modify any such statutory rights or remedies.

Bethan Gray warrants the products sold by it or its authorized resellers to be free from defects in material and workmanship for a period of two years.

During the applicable warranty period, Bethan Gray, as its sole obligation under this Express Warranty, will repair or replace (at its option) any product, part, or component covered by this warranty and sold after the effective date of this warranty which fails under normal use as a result of a defect in material or workmanship; Bethan Gray will repair or replace the aforementioned product, part, or component with a comparable product, part, or component.

This Express Warranty extends only to the original purchasers who acquire new product from Bethan Gray or its authorized resellers. Any product, part, or component must have been used according to Bethan Gray's published instructions. If these requirements are met, this Express Warranty coverage will be extended. Any misuse, abuse, or modification to the original product voids the Express Warranty.

The warranty period starts from the date of purchase.

Subject to any rights or remedies to which you may be entitled under the Australian Consumer Law or other applicable law, and



without excluding, restricting or modifying any such rights or remedies, this document inclusively describes all of the warranties given and remedies available with respect to the company's products and services. Bethan Gray disclaim any other warranty whether express or implied in relation to the products.

Without excluding, restricting or modifying any rights or remedies to which you may be entitled under the Australian Consumer Law or other applicable law, Bethan Gray does not warrant:

- natural variations in wood grain or figure or the presence of character marks
- changes in surface finishes due to aging or exposure to light
- marks, scars, or wrinkles occurring naturally in leather
- veins, marks, voids, fissures, or cracks found naturally in stone
- failure resulting from normal wear and tear
- the matching of colours, grains, or textures of natural materials
- the colourfastness or the matching of colours of textiles, including an exact match to cuttings, samples, or to swatch cards
- damage, marking, or staining of veneer surfaces due to contact with rubber or similar compounds; damage from sharp objects or imprinting from writing instruments, or prolonged exposure to direct sunlight

Bethan Gray, without excluding, restricting or modifying any rights or remedies to which you may be entitled under the Australian Consumer Law or other applicable law, does not provide any additional express warranty with regard to Customer's Own Material (COM) and other customer-supplied items.

Bethan Gray does not warrant products that are exposed to extreme environmental conditions or that have been subject to improper storage.

To make a claim under this Express Warranty, please refer to Living Edge's claims process

http://www.livingedge.com.au/after-care.

Note that the customer is responsible for the cost of delivering the product to their nearest Living Edge store and picking up once the warranty process is complete. If the warranty claim is approved by the manufacturer, the costs of providing the remedies as set out in this Express Warranty will be covered by the manufacturer or Living Edge.

TO THE EXTENT ALLOWED BY LAW AND WITHOUT EXCLUDING, RESTRICTING OR MODIFYING THE APPLICATION OR **EXERCISE OF ANY RIGHT OR REMEDY TO** WHICH YOU MAY BE ENTITLED UNDER THE **AUSTRALIAN CONSUMER LAW OR ANY LIABILITY OF BETHAN GRAY IN RELATION** TO A FAILURE TO COMPLY WITH A **GUARANTEE THAT APPLIES UNDER THE AUSTRALIAN CONSUMER LAW TO A** SUPPLY OF GOODS OR SERVICES, ANY **IMPLIED WARRANTIES ARE DISCLAIMED** AND, TO THE EXTENT THEY ARE LEGALLY REQUIRED. ARE LIMITED IN DURATION TO THE DURATION OF THIS WRITTEN WARRANTY.

UNLESS REQUIRED BY THE AUSTRALIAN CONSUMER LAW OR OTHER APPLICABLE LAW THAT CANNOT BE EXCLUDED. BETHAN GRAY SHALL NOT BE LIABLE FOR LOSS OF TIME, INCONVENIENCE, COMMERCIAL LOSS, OR INCIDENTAL OR CONSEQUENTIAL DAMAGES.

Except as stated above, Bethan Gray will not be liable for any loss or damage (including costs) however caused, whether direct or consequential, incurred or suffered by the purchaser or any third party in respect of the products. Nothing contained herein will or will be considered to exclude, restrict or modify the application or exercise of any right or remedy to which a consumer may be entitled under the Australian Consumer Law, nor any liability on Bethan Gray's part in relation to a failure to comply with a guarantee that applies under the



Australian Consumer Law to a supply of goods or services or for death or personal injury resulting from negligence.

This Express Warranty is given by:

Bethan Gray Design
116 Great Western Studios,
65 Alfred Road, London. W2 5EU
+44 (0) 20 3214 3150
sales@bethangray.com

**Effective September, 2017** 

### CAON

#### **Caon**

## Provisions that apply to all Caon-branded products and services:

Our goods come with guarantees that cannot be excluded under the Australian Consumer Law. You are entitled to a replacement or refund for a major failure and compensation for any other reasonably foreseeable loss or damage. You are also entitled to have the goods repaired or replaced if the goods fail to be of acceptable quality and the failure does not amount to a major failure.

In addition to all rights and remedies to which you may be entitled under the Australian Consumer Law and any other relevant legislation, Caon offers a further express warranty on the terms set out below (Express Warranty).

The benefits given to you by this Express Warranty are in addition to other rights and remedies you may have under a law in relation to the goods to which this Express Warranty relates. This Express Warranty does not exclude, restrict or modify any such statutory rights or remedies. Caon warrants the products sold by it or its authorized resellers to be free from defects

in material and workmanship for a period of one year.

During the applicable warranty period, Caon, as its sole obligation under this Express Warranty, will repair or replace (at its option) any product, part, or component covered by this warranty and sold after the effective date of this warranty which fails under normal use as a result of a defect in material or workmanship; Caon will repair or replace the aforementioned product, part, or component with a comparable product, part, or component.

This Express Warranty extends only to the original purchasers who acquire new product from Caon or its authorized resellers. Any product, part, or component must have been used according to Caon's published instructions. If these requirements are met, this Express Warranty coverage will be extended. Any misuse, abuse, or modification to the original product voids the Express Warranty.

The warranty period starts from the date of purchase.

Subject to any rights or remedies to which you may be entitled under the Australian Consumer Law or other applicable law, and without excluding, restricting or modifying any such rights or remedies, this document inclusively describes all of the warranties given and remedies available with respect to the company's products and services. Caon disclaim any other warranty whether express or implied in relation to the products.

Without excluding, restricting or modifying any rights or remedies to which you may be entitled under the Australian Consumer Law or other applicable law, Caon does not warrant:

- natural variations in wood grain or figure or the presence of character marks
- changes in surface finishes due to aging or exposure to light
- marks, scars, or wrinkles occurring naturally in leather
- veins, marks, voids, fissures, or cracks found naturally in stone



- failure resulting from normal wear and tear
- the matching of colours, grains, or textures of natural materials
- the colourfastness or the matching of colours of textiles, including an exact match to cuttings, samples, or to swatch cards
- damage, marking, or staining of veneer surfaces due to contact with rubber or similar compounds; damage from sharp objects or imprinting from writing instruments, or prolonged exposure to direct sunlight

Caon, without excluding, restricting or modifying any rights or remedies to which you may be entitled under the Australian Consumer Law or other applicable law, does not provide any additional express warranty with regard to Customer's Own Material (COM) and other customer-supplied items.

Caon does not warrant products that are exposed to extreme environmental conditions or that have been subject to improper storage.

To make a claim under this Express Warranty, please refer to Living Edge's claims process

http://www.livingedge.com.au/after-care.

Note that the customer is responsible for the cost of delivering the product to their nearest Living Edge store and picking up once the warranty process is complete. If the warranty claim is approved by the manufacturer, the costs of providing the remedies as set out in this Express Warranty will be covered by the manufacturer or Living Edge.

TO THE EXTENT ALLOWED BY LAW AND WITHOUT EXCLUDING, RESTRICTING OR MODIFYING THE APPLICATION OR EXERCISE OF ANY RIGHT OR REMEDY TO WHICH YOU MAY BE ENTITLED UNDER THE AUSTRALIAN CONSUMER LAW OR ANY LIABILITY OF CAON IN RELATION TO A FAILURE TO COMPLY WITH A GUARANTEE THAT APPLIES UNDER THE AUSTRALIAN CONSUMER LAW TO A SUPPLY OF GOODS

OR SERVICES, ANY IMPLIED WARRANTIES ARE DISCLAIMED AND, TO THE EXTENT THEY ARE LEGALLY REQUIRED, ARE LIMITED IN DURATION TO THE DURATION OF THIS WRITTEN WARRANTY.

UNLESS REQUIRED BY THE AUSTRALIAN CONSUMER LAW OR OTHER APPLICABLE LAW THAT CANNOT BE EXCLUDED, CAON SHALL NOT BE LIABLE FOR LOSS OF TIME, INCONVENIENCE, COMMERCIAL LOSS, OR INCIDENTAL OR CONSEQUENTIAL DAMAGES.

Except as stated above, Caon will not be liable for any loss or damage (including costs) however caused, whether direct or consequential, incurred or suffered by the purchaser or any third party in respect of the products. Nothing contained herein will or will be considered to exclude, restrict or modify the application or exercise of any right or remedy to which a consumer may be entitled under the Australian Consumer Law, nor any liability on Caon's part in relation to a failure to comply with a guarantee that applies under the Australian Consumer Law to a supply of goods or services or for death or personal injury resulting from negligence.

This Express Warranty is given by:

Caon

1300 132 154 service@livingedge.com.au

**Effective December 2016** 

Mane Venson. <u>Noritake</u>

<u>Living Edge Cookware and Tableware products</u>

Provisions that apply to all Living Edge Table and Cookware branded products and services, including Marc Newson by Noritake and Marc Newson Glassware:



Our goods come with guarantees that cannot be excluded under the Australian Consumer Law. You are entitled to a replacement or refund for a major failure and compensation for any other reasonably foreseeable loss or damage. You are also entitled to have the goods repaired or replaced if the goods fail to be of acceptable quality and the failure does not amount to a major failure.

In addition to all rights and remedies to which you may be entitled under the Australian Consumer Law and any other relevant legislation, Living Edge offers a further express warranty on the terms set out below (Express Warranty).

The benefits given to you by this Express Warranty are in addition to other rights and remedies you may have under a law in relation to the goods to which this Express Warranty relates. This Express Warranty does not exclude, restrict or modify any such statutory rights or remedies.

Living Edge warrants the products sold by it or its authorized resellers to be free from defects in material and workmanship for a period of 90 days. During the applicable warranty period, Living Edge, as its sole obligation under this Express Warranty, will repair or replace (at its option) any product, part, or component covered by this warranty and sold after the effective date of this warranty which fails under normal use as a result of a defect in material or workmanship; Living Edge will repair or replace the aforementioned product, part, or component with a comparable product, part, or component.

This Express Warranty extends only to the original purchasers who acquire new product from Living Edge or its authorized resellers. Any product, part, or component must have been used according to Living Edge's published instructions. If these requirements are met, this Express Warranty coverage will be extended. Any misuse, abuse, or modification to the original product voids the Express Warranty.

The warranty period starts from the date of purchase.

Subject to any rights or remedies to which you may be entitled under the Australian Consumer Law or other applicable law, and without excluding, restricting or modifying any such rights or remedies, this document inclusively describes all of the warranties given and remedies available with respect to the company's products and services. Living Edge disclaim any other warranty whether express or implied in relation to the products.

Without excluding, restricting or modifying any rights or remedies to which you may be entitled under the Australian Consumer Law or other applicable law, Living Edge does not warrant:

- natural variations in the product or figure or the presence of character marks
- changes in surface finishes due to aging or exposure to light
- veins, marks, voids, fissures, or cracks found naturally in stone
- failure resulting from normal wear and tear
- the matching of colours, grains, or textures of natural materials
- the colourfastness or the matching of colours of textiles, including an exact match to cuttings, samples, or to swatch cards
- damage, marking, or staining as a result of:
- pieces being dropped or struck against hard or sharp surfaces, or struck with hard objects;
- pieces being subjected to extreme changes in temperature;
- pieces being taken from a freezer or refrigerator and placed immediately in an oven;
- pieces being used for purposes that they were not designed (e.g. glassware used in an oven as cookware);

Refer to care and handling guidelines for advice on care, handling and storage.

Living Edge, without excluding, restricting or modifying any rights or remedies to which



you may be entitled under the Australian Consumer Law or other applicable law, does not provide any additional express warranty with regard to Customer's Own Material (COM) and other customer-supplied items. Living Edge does not warrant products that are exposed to extreme environmental conditions or that have been subject to improper storage.

To make a claim under this Express Warranty, please refer to Living Edge's claims process

http://www.livingedge.com.au/after-care.

Note that the customer is responsible for the cost of delivering the product to their nearest Living Edge store and picking up once the warranty process is complete. If the warranty claim is approved by the manufacturer, the costs of providing the remedies as set out in this Express Warranty will be covered by the manufacturer or Living Edge.

TO THE EXTENT ALLOWED BY LAW AND WITHOUT EXCLUDING. RESTRICTING OR **MODIFYING THE APPLICATION OR EXERCISE OF ANY RIGHT OR REMEDY TO** WHICH YOU MAY BE ENTITLED UNDER THE **AUSTRALIAN CONSUMER LAW OR ANY** LIABILITY OF LIVING EDGE IN RELATION TO A FAILURE TO COMPLY WITH A **GUARANTEE THAT APPLIES UNDER THE AUSTRALIAN CONSUMER LAW TO A** SUPPLY OF GOODS OR SERVICES, ANY **IMPLIED WARRANTIES ARE DISCLAIMED** AND, TO THE EXTENT THEY ARE LEGALLY REQUIRED, ARE LIMITED IN DURATION TO THE DURATION OF THIS WRITTEN WARRANTY.

UNLESS REQUIRED BY THE AUSTRALIAN CONSUMER LAW OR OTHER APPLICABLE LAW THAT CANNOT BE EXCLUDED, LIVING EDGE SHALL NOT BE LIABLE FOR LOSS OF TIME, INCONVENIENCE, COMMERCIAL LOSS, OR INCIDENTAL OR CONSEQUENTIAL DAMAGES.

Except as stated above, Living Edge will not be liable for any loss or damage (including costs) however caused, whether direct or consequential, incurred or suffered by the purchaser or any third party in respect of the products. Nothing contained herein will or will be considered to exclude, restrict or modify the application or exercise of any right or remedy to which a consumer may be entitled under the Australian Consumer Law, nor any liability on Living Edge's part in relation to a failure to comply with a guarantee that applies under the Australian Consumer Law to a supply of goods or services or for death or personal injury resulting from negligence.

This Express Warranty is given by:

Living Edge 1300 132 154 service@livingedge.com.au

**Effective April 2013** 



## e15 (E15 design and distributions GMBH)

Provisions that apply to all E15 Design & Distributions GMBH-branded products and services:

Our goods come with guarantees that cannot be excluded under the Australian Consumer Law. You are entitled to a replacement or refund for a major failure and compensation for any other reasonably foreseeable loss or damage. You are also entitled to have the goods repaired or replaced if the goods fail to be of acceptable quality and the failure does not amount to a major failure.

In addition to all rights and remedies to which you may be entitled under the Australian Consumer Law and any other relevant legislation, E15 Design & Distributions GMBH offers a further express



warranty on the terms set out below (Express Warranty).

The benefits given to you by this Express Warranty are in addition to other rights and remedies you may have under a law in relation to the goods to which this Express Warranty relates. This Express Warranty does not exclude, restrict or modify any such statutory rights or remedies.

E15 Design & Distributions GMBH warrants the products sold by it or its authorized resellers to be free from defects in material and workmanship for a period of 2 years.

During the applicable warranty period, E15 Design & Distributions GMBH, as its sole obligation under this Express Warranty, will repair or replace (at its option) any product, part, or component covered by this warranty and sold after the effective date of this warranty which fails under normal use as a result of a defect in material or workmanship; E15 Design & Distributions GMBH will repair or replace the aforementioned product, part, or component with a comparable product, part, or component.

This Express Warranty extends only to the original purchasers who acquire new product from E15 Design & Distributions GMBH or its authorized resellers. Any product, part, or component must have been used according to E15 Design & Distributions GMBH's published instructions. If these requirements are met, this Express Warranty coverage will be extended. Any misuse, abuse, or modification to the original product voids the Express Warranty.

The warranty period starts from the date of purchase.

Subject to any rights or remedies to which you may be entitled under the Australian Consumer Law or other applicable law, and without excluding, restricting or modifying any such rights or remedies, this document inclusively describes all of the warranties given and remedies available with respect to the company's products and services. E15 Design & Distributions GMBH disclaim

any other warranty whether express or implied in relation to the products.

Without excluding, restricting or modifying any rights or remedies to which you may be entitled under the Australian Consumer Law or other applicable law, E15 Design & Distributions GMBH does not warrant:

- natural variations in wood grain or figure or the presence of character marks
- changes in surface finishes due to aging or exposure to light
- marks, scars, or wrinkles occurring naturally in leather
- veins, marks, voids, fissures, or cracks found naturally in stone
- failure resulting from normal wear and tear
- the matching of colours, grains, or textures of natural materials
- the colourfastness or the matching of colours of textiles, including an exact match to cuttings, samples, or to swatch cards
- damage, marking, or staining of veneer surfaces due to contact with rubber or similar compounds; damage from sharp objects or imprinting from writing instruments, or prolonged exposure to direct sunlight

E15 Design & Distributions GMBH, without excluding, restricting or modifying any rights or remedies to which you may be entitled under the Australian Consumer Law or other applicable law, does not provide any additional express warranty with regard to Customer's Own Material (COM) and other customer-supplied items.

E15 Design & Distributions GMBH does not warrant products that are exposed to extreme environmental conditions or that have been subject to improper storage.

To make a claim under this Express Warranty, please refer to Living Edge's claims process http://www.livingedge.com.au/after-care.



Note that the customer is responsible for the cost of delivering the product to their nearest Living Edge store and picking up once the warranty process is complete. If the warranty claim is approved by the manufacturer, the costs of providing the remedies as set out in this Express Warranty will be covered by the manufacturer or Living Edge.

TO THE EXTENT ALLOWED BY LAW AND WITHOUT EXCLUDING, RESTRICTING OR MODIFYING THE APPLICATION OR **EXERCISE OF ANY RIGHT OR REMEDY TO** WHICH YOU MAY BE ENTITLED UNDER THE **AUSTRALIAN CONSUMER LAW OR ANY LIABILITY OF E15 DESIGN AND** DISTRIBUTIONS GMBH IN RELATION TO A **FAILURE TO COMPLY WITH A GUARANTEE** THAT APPLIES UNDER THE AUSTRALIAN **CONSUMER LAW TO A SUPPLY OF GOODS** OR SERVICES, ANY IMPLIED WARRANTIES ARE DISCLAIMED AND, TO THE EXTENT THEY ARE LEGALLY REQUIRED, ARE LIMITED IN DURATION TO THE DURATION OF THIS WRITTEN WARRANTY.

UNLESS REQUIRED BY THE AUSTRALIAN CONSUMER LAW OR OTHER APPLICABLE LAW THAT CANNOT BE EXCLUDED, E15 DESIGN AND DISTRIBUTIONS GMBH SHALL NOT BE LIABLE FOR LOSS OF TIME, INCONVENIENCE, COMMERCIAL LOSS, OR INCIDENTAL OR CONSEQUENTIAL DAMAGES.

Except as stated above, E15 Design & Distributions GMBH will not be liable for any loss or damage (including costs) however caused, whether direct or consequential, incurred or suffered by the purchaser or any third party in respect of the products. Nothing contained herein will or will be considered to exclude, restrict or modify the application or exercise of any right or remedy to which a consumer may be entitled under the Australian Consumer Law, nor any liability on E15 Design & Distributions GMBH's part in relation to a failure to comply with a guarantee that applies under the Australian Consumer Law to a supply of goods or services or for death or personal injury resulting from negligence. This Express Warranty is given by:
E15 Design & Distributions GMBH
Gwinnerstrasse 40-46
Building 416 60388 Frankfurt am
Main
Germany
t: +49 69 945 4918 0
e15@e15.com

Effective April 2013

### elite, то ве

#### Elite, To Be

### Provisions that apply to all Elite, To Bebranded products and services:

Our goods come with guarantees that cannot be excluded under the Australian Consumer Law. You are entitled to a replacement or refund for a major failure and compensation for any other reasonably foreseeable loss or damage. You are also entitled to have the goods repaired or replaced if the goods fail to be of acceptable quality and the failure does not amount to a major failure.

In addition to all rights and remedies to which you may be entitled under the Australian Consumer Law and any other relevant legislation, Elite, To Be offers a further express warranty on the terms set out below (Express Warranty).

The benefits given to you by this Express Warranty are in addition to other rights and remedies you may have under a law in relation to the goods to which this Express Warranty relates. This Express Warranty does not exclude, restrict or modify any such statutory rights or remedies.

Elite, To Be warrants the products sold by it or its authorized resellers to be free from defects in material and workmanship for a period of Elite, To Be years.



During the applicable warranty period, Elite, To Be, as its sole obligation under this Express Warranty, will repair or replace (at its option) any product, part, or component covered by this warranty and sold after the effective date of this warranty which fails under normal use as a result of a defect in material or workmanship; Elite, To Be will repair or replace the aforementioned product, part, or component with a comparable product, part, or component.

This Express Warranty extends only to the original purchasers who acquire new product from Elite, To Be or its authorized resellers. Any product, part, or component must have been used according to Elite, To Be's published instructions. If these requirements are met, this Express Warranty coverage will be extended. Any misuse, abuse, or modification to the original product voids the Express Warranty.

The warranty period starts from the date of purchase.

Subject to any rights or remedies to which you may be entitled under the Australian Consumer Law or other applicable law, and without excluding, restricting or modifying any such rights or remedies, this document inclusively describes all of the warranties given and remedies available with respect to the company's products and services. Elite, To Be disclaim any other warranty whether express or implied in relation to the products.

Without excluding, restricting or modifying any rights or remedies to which you may be entitled under the Australian Consumer Law or other applicable law, Elite, To Be does not warrant:

- natural variations in wood grain or figure or the presence of character marks
- changes in surface finishes due to aging or exposure to light
- marks, scars, or wrinkles occurring naturally in leather
- veins, marks, voids, fissures, or cracks found naturally in stone
- failure resulting from normal wear and tear

- the matching of colours, grains, or textures of natural materials
- the colourfastness or the matching of colours of textiles, including an exact match to cuttings, samples, or to swatch cards
- damage, marking, or staining of veneer surfaces due to contact with rubber or similar compounds; damage from sharp objects or imprinting from writing instruments, or prolonged exposure to direct sunlight

Elite, To Be, without excluding, restricting or modifying any rights or remedies to which you may be entitled under the Australian Consumer Law or other applicable law, does not provide any additional express warranty with regard to Customer's Own Material (COM) and other customer-supplied items.

Elite, To Be does not warrant products that are exposed to extreme environmental conditions or that have been subject to improper storage.

To make a claim under this Express Warranty, please refer to Living Edge's claims process http://www.livingedge.com.au/after-care.

Note that the customer is responsible for the cost of delivering the product to their nearest Living Edge store and picking up once the warranty process is complete. If the warranty claim is approved by the manufacturer, the costs of providing the remedies as set out in this Express Warranty will be covered by the manufacturer or Living Edge.

TO THE EXTENT ALLOWED BY LAW AND WITHOUT EXCLUDING, RESTRICTING OR MODIFYING THE APPLICATION OR EXERCISE OF ANY RIGHT OR REMEDY TO WHICH YOU MAY BE ENTITLED UNDER THE AUSTRALIAN CONSUMER LAW OR ANY LIABILITY OF ELITE TO BE IN RELATION TO A FAILURE TO COMPLY WITH A GUARANTEE THAT APPLIES UNDER THE AUSTRALIAN CONSUMER LAW TO A SUPPLY OF GOODS OR SERVICES, ANY IMPLIED WARRANTIES ARE DISCLAIMED AND, TO THE EXTENT



THEY ARE LEGALLY REQUIRED, ARE LIMITED IN DURATION TO THE DURATION OF THIS WRITTEN WARRANTY.

UNLESS REQUIRED BY THE AUSTRALIAN CONSUMER LAW OR OTHER APPLICABLE LAW THAT CANNOT BE EXCLUDED, ELITE TO BE SHALL NOT BE LIABLE FOR LOSS OF TIME, INCONVENIENCE, COMMERCIAL LOSS, OR INCIDENTAL OR CONSEQUENTIAL DAMAGES.

Except as stated above, Elite, To Be will not be liable for any loss or damage (including costs) however caused, whether direct or consequential, incurred or suffered by the purchaser or any third party in respect of the products. Nothing contained herein will or will be considered to exclude, restrict or modify the application or exercise of any right or remedy to which a consumer may be entitled under the Australian Consumer Law, nor any liability on Elite, To Be's part in relation to a failure to comply with a guarantee that applies under the Australian Consumer Law to a supply of goods or services or for death or personal injury resulting from negligence.

This Express Warranty is given by:

Elite, To Be

Viale San Giovanni Del Tempio 24/1 33077, Sacile (PN) +39 0434 1758035 Franco.dere@elitetobe.it

**Effective January 2015** 



### **Established & Sons**

Provisions that apply to all Established & Sons-branded products and services:

Our goods come with guarantees that cannot be excluded under the Australian Consumer Law. You are entitled to a replacement or refund for a major failure and compensation for any other reasonably foreseeable loss or damage. You are also entitled to have the goods repaired or replaced if the goods fail to be of acceptable quality and the failure does not amount to a major failure.

In addition to all rights and remedies to which you may be entitled under the Australian Consumer Law and any other relevant legislation, Established & Sons offers a further express warranty on the terms set out below (Express Warranty).

The benefits given to you by this Express Warranty are in addition to other rights and remedies you may have under a law in relation to the goods to which this Express Warranty relates. This Express Warranty does not exclude, restrict or modify any such statutory rights or remedies.

Established & Sons warrants the products sold by it or its authorized resellers to be free from defects in material and workmanship for a period of 1 year.

During the applicable warranty period, Established & Sons, as its sole obligation under this Express Warranty, will repair or replace (at its option) any product, part, or component covered by this warranty and sold after the effective date of this warranty which fails under normal use as a result of a defect in material or workmanship; Established & Sons will repair or replace the aforementioned product, part, or component with a comparable product, part, or component.

This Express Warranty extends only to the original purchasers who acquire new product from Established & Sons or its authorized resellers. Any product, part, or component must have been used according to Established & Son's published instructions. If these requirements are met, this Express Warranty coverage will be extended. Any misuse, abuse, or



modification to the original product voids the Express Warranty.

The warranty period starts from the date of purchase.

Subject to any rights or remedies to which you may be entitled under the Australian Consumer Law or other applicable law, and without excluding, restricting or modifying any such rights or remedies, this document inclusively describes all of the warranties given and remedies available with respect to the company's products and services. Established & Sons disclaim any other warranty whether express or implied in relation to the products.

Without excluding, restricting or modifying any rights or remedies to which you may be entitled under the Australian Consumer Law or other applicable law, Established & Sons does not warrant:

- natural variations in wood grain or figure or the presence of character marks
- changes in surface finishes due to aging or exposure to light
- marks, scars, or wrinkles occurring naturally in leather
- veins, marks, voids, fissures, or cracks found naturally in stone
- failure resulting from normal wear and tear
- the matching of colours, grains, or textures of natural materials
- the colourfastness or the matching of colours of textiles, including an exact match to cuttings, samples, or to swatch cards
- damage, marking, or staining of veneer surfaces due to contact with rubber or similar compounds; damage from sharp objects or imprinting from writing instruments, or prolonged exposure to direct sunlight

Established & Sons, without excluding, restricting or modifying any rights or remedies to which you may be entitled under the Australian Consumer Law or other applicable law, does not provide any additional express warranty with regard to

Customer's Own Material (COM) and other customer-supplied items.

Established & Sons does not warrant products that are exposed to extreme environmental conditions or that have been subject to improper storage.

To make a claim under this Express Warranty, please refer to Living Edge's claims process

http://www.livingedge.com.au/after-care.

Note that the customer is responsible for the cost of delivering the product to their nearest Living Edge store and picking up once the warranty process is complete. If the warranty claim is approved by the manufacturer, the costs of providing the remedies as set out in this Express Warranty will be covered by the manufacturer or Living Edge.

TO THE EXTENT ALLOWED BY LAW AND WITHOUT EXCLUDING, RESTRICTING OR MODIFYING THE APPLICATION OR **EXERCISE OF ANY RIGHT OR REMEDY TO** WHICH YOU MAY BE ENTITLED UNDER THE **AUSTRALIAN CONSUMER LAW OR ANY LIABILITY OF ESTABLISHED & SONS IN RELATION TO A FAILURE TO COMPLY WITH** A GUARANTEE THAT APPLIES UNDER THE **AUSTRALIAN CONSUMER LAW TO A** SUPPLY OF GOODS OR SERVICES, ANY IMPLIED WARRANTIES ARE DISCLAIMED AND, TO THE EXTENT THEY ARE LEGALLY **REQUIRED, ARE LIMITED IN DURATION TO** THE DURATION OF THIS WRITTEN WARRANTY.

UNLESS REQUIRED BY THE AUSTRALIAN CONSUMER LAW OR OTHER APPLICABLE LAW THAT CANNOT BE EXCLUDED, ESTABLISHED & SONS SHALL NOT BE LIABLE FOR LOSS OF TIME, INCONVENIENCE, COMMERCIAL LOSS, OR INCIDENTAL OR CONSEQUENTIAL DAMAGES.

Except as stated above, Established & Sons will not be liable for any loss or damage Established & Sons however caused, whether direct or consequential, incurred or suffered by the purchaser or any third



party in respect of the products. Nothing contained herein will or will be considered to exclude, restrict or modify the application or exercise of any right or remedy to which a consumer may be entitled under the Australian Consumer Law, nor any liability on Established & Son's part in relation to a failure to comply with a guarantee that applies under the Australian Consumer Law to a supply of goods or services or for death or personal injury resulting from negligence.

This Express Warranty is given by:

Established & Sons

5-7 Wenlock Road, London, N1 7SL +44 (0) 20 7608 0990 info@establishedandsons.com

**Effective April 2013** 



#### **Fabula Living**

### Provisions that apply to all Fabula Living branded products and services:

Our goods come with guarantees that cannot be excluded under the Australian Consumer Law. You are entitled to a replacement or refund for a major failure and compensation for any other reasonably foreseeable loss or damage. You are also entitled to have the goods repaired or replaced if the goods fail to be of acceptable quality and the failure does not amount to a major failure.

In addition to all rights and remedies to which you may be entitled under the Australian Consumer Law and any other relevant legislation, offers a further express warranty on the terms set out below (Express Warranty).

The benefits given to you by this Express Warranty are in addition to other rights and remedies you may have under a law in relation to the goods to which this Express Warranty relates. This Express Warranty does not exclude, restrict or modify any such statutory rights or remedies.

Fabula Living warrants the products sold by it or its authorized resellers to be free from defects in material and workmanship for a period of one year.

During the applicable warranty period,
Fabula Living, as its sole obligation under
this Express Warranty, will repair or replace
(at its option) any product, part, or
component covered by this warranty and
sold after the effective date of this warranty
which fails under normal use as a result of a
defect in material or workmanship; Fabula
Living will repair or replace the
aforementioned product, part, or
component with a comparable product,
part, or component.

This Express Warranty extends only to the original purchasers who acquire new product from Fabula Living or its authorized resellers. Any product, part, or component must have been used according to Fabula Living published instructions. If these requirements are met, this Express Warranty coverage will be extended. Any misuse, abuse, or modification to the original product voids the Express Warranty.

The warranty period starts from the date of purchase.

Subject to any rights or remedies to which you may be entitled under the Australian Consumer Law or other applicable law, and without excluding, restricting or modifying any such rights or remedies, this document inclusively describes all of the warranties given and remedies available with respect to the company's products and services. Fabula Living disclaim any other warranty whether express or implied in relation to the products.

Without excluding, restricting or modifying any rights or remedies to which you may be entitled under the Australian Consumer Law or other applicable law, Fabula Living does not warrant:



- natural variations in wood grain or figure or the presence of character marks
- changes in surface finishes due to aging or exposure to light
- marks, scars, or wrinkles occurring naturally in leather
- veins, marks, voids, fissures, or cracks found naturally in stone
- failure resulting from normal wear and tear
- the matching of colours, grains, or textures of natural materials
- the colourfastness or the matching of colours of textiles, including an exact match to cuttings, samples, or to swatch cards
- damage, marking, or staining of veneer surfaces due to contact with rubber or similar compounds; damage from sharp objects or imprinting from writing instruments, or prolonged exposure to direct sunlight

Fabula Living, without excluding, restricting or modifying any rights or remedies to which you may be entitled under the Australian Consumer Law or other applicable law, does not provide any additional express warranty with regard to Customer's Own Material (COM) and other customer-supplied items.

Fabula Living does not warrant products that are exposed to extreme environmental conditions or that have been subject to improper storage.

To make a claim under this Express Warranty, please refer to Living Edge's claims process

http://www.livingedge.com.au/after-care.

Note that the customer is responsible for the cost of delivering the product to their nearest Living Edge store and picking up once the warranty process is complete. If the warranty claim is approved by the manufacturer, the costs of providing the remedies as set out in this Express Warranty will be covered by the manufacturer or Living Edge.

TO THE EXTENT ALLOWED BY LAW AND WITHOUT EXCLUDING, RESTRICTING OR **MODIFYING THE APPLICATION OR EXERCISE OF ANY RIGHT OR REMEDY TO** WHICH YOU MAY BE ENTITLED UNDER THE **AUSTRALIAN CONSUMER LAW OR ANY** LIABILITY OF FABULA LIVING IN RELATION TO A FAILURE TO COMPLY WITH A **GUARANTEE THAT APPLIES UNDER THE AUSTRALIAN CONSUMER LAW TO A** SUPPLY OF GOODS OR SERVICES, ANY **IMPLIED WARRANTIES ARE DISCLAIMED** AND, TO THE EXTENT THEY ARE LEGALLY **REQUIRED, ARE LIMITED IN DURATION TO** THE DURATION OF THIS WRITTEN WARRANTY.

UNLESS REQUIRED BY THE AUSTRALIAN CONSUMER LAW OR OTHER APPLICABLE LAW THAT CANNOT BE EXCLUDED. FABULA LIVING SHALL NOT BE LIABLE FOR LOSS OF TIME, INCONVENIENCE, COMMERCIAL LOSS, OR INCIDENTAL OR CONSEQUENTIAL DAMAGES.

Except as stated above, Fabula Living will not be liable for any loss or damage (including costs) however caused, whether direct or consequential, incurred or suffered by the purchaser or any third party in respect of the products. Nothing contained herein will or will be considered to exclude, restrict or modify the application or exercise of any right or remedy to which a consumer may be entitled under the Australian Consumer Law, nor any liability on Fabula Living part in relation to a failure to comply with a guarantee that applies under the Australian Consumer Law to a supply of goods or services or for death or personal injury resulting from negligence.

This Express Warranty is given by:

#### Fabula Living

Teglstrupvej 33 - DK-2100 Kbh Ø +45 22333966 mail@fabula-living.dk

**Effective January 2016** 



# **Gufram**

#### Gufram

### Provisions that apply to all Guframbranded products and services:

Our goods come with guarantees that cannot be excluded under the Australian Consumer Law. You are entitled to a replacement or refund for a major failure and compensation for any other reasonably foreseeable loss or damage. You are also entitled to have the goods repaired or replaced if the goods fail to be of acceptable quality and the failure does not amount to a major failure.

In addition to all rights and remedies to which you may be entitled under the Australian Consumer Law and any other relevant legislation, Gufram offers a further express warranty on the terms set out below (Express Warranty).

The benefits given to you by this Express Warranty are in addition to other rights and remedies you may have under a law in relation to the goods to which this Express Warranty relates. This Express Warranty does not exclude, restrict or modify any such statutory rights or remedies.

Gufram warrants the products sold by it or its authorized resellers to be free from defects in material and workmanship for a period of two years.

During the applicable warranty period, Gufram, as its sole obligation under this Express Warranty, will repair or replace (at its option) any product, part, or component covered by this warranty and sold after the effective date of this warranty which fails under normal use as a result of a defect in material or workmanship; Gufram will repair or replace the aforementioned product, part, or component with a comparable product, part, or component.

This Express Warranty extends only to the original purchasers who acquire new

product from Gufram or its authorized resellers. Any product, part, or component must have been used according to Gufram's published instructions. If these requirements are met, this Express Warranty coverage will be extended. Any misuse, abuse, or modification to the original product voids the Express Warranty.

The warranty period starts from the date of purchase.

Subject to any rights or remedies to which you may be entitled under the Australian Consumer Law or other applicable law, and without excluding, restricting or modifying any such rights or remedies, this document inclusively describes all of the warranties given and remedies available with respect to the company's products and services. Gufram disclaim any other warranty whether express or implied in relation to the products.

Without excluding, restricting or modifying any rights or remedies to which you may be entitled under the Australian Consumer Law or other applicable law, Gufram does not warrant:

- natural variations in wood grain or figure or the presence of character marks
- changes in surface finishes due to aging or exposure to light
- marks, scars, or wrinkles occurring naturally in leather
- veins, marks, voids, fissures, or cracks found naturally in stone
- failure resulting from normal wear and tear
- the matching of colours, grains, or textures of natural materials
- the colourfastness or the matching of colours of textiles, including an exact match to cuttings, samples, or to swatch cards
- damage, marking, or staining of veneer surfaces due to contact with rubber or similar compounds; damage from sharp objects or imprinting from writing instruments, or prolonged exposure to direct sunlight



Gufram, without excluding, restricting or modifying any rights or remedies to which you may be entitled under the Australian Consumer Law or other applicable law, does not provide any additional express warranty with regard to Customer's Own Material (COM) and other customer-supplied items.

Gufram does not warrant products that are exposed to extreme environmental conditions or that have been subject to improper storage.

To make a claim under this Express Warranty, please refer to Living Edge's claims process

http://www.livingedge.com.au/after-care.

Note that the customer is responsible for the cost of delivering the product to their nearest Living Edge store and picking up once the warranty process is complete. If the warranty claim is approved by the manufacturer, the costs of providing the remedies as set out in this Express Warranty will be covered by the manufacturer or Living Edge.

TO THE EXTENT ALLOWED BY LAW AND WITHOUT EXCLUDING, RESTRICTING OR MODIFYING THE APPLICATION OR EXERCISE OF ANY RIGHT OR REMEDY TO WHICH YOU MAY BE ENTITLED UNDER THE AUSTRALIAN CONSUMER LAW OR ANY LIABILITY OF GUFRAM IN RELATION TO A FAILURE TO COMPLY WITH A GUARANTEE THAT APPLIES UNDER THE AUSTRALIAN CONSUMER LAW TO A SUPPLY OF GOODS OR SERVICES, ANY IMPLIED WARRANTIES ARE DISCLAIMED AND, TO THE EXTENT THEY ARE LEGALLY REQUIRED, ARE LIMITED IN DURATION TO THE DURATION OF THIS WRITTEN WARRANTY.

UNLESS REQUIRED BY THE AUSTRALIAN CONSUMER LAW OR OTHER APPLICABLE LAW THAT CANNOT BE EXCLUDED, GUFRAM SHALL NOT BE LIABLE FOR LOSS OF TIME, INCONVENIENCE, COMMERCIAL LOSS, OR INCIDENTAL OR CONSEQUENTIAL DAMAGES.

Except as stated above, Gufram will not be liable for any loss or damage (including costs) however caused, whether direct or

consequential, incurred or suffered by the purchaser or any third party in respect of the products. Nothing contained herein will or will be considered to exclude, restrict or modify the application or exercise of any right or remedy to which a consumer may be entitled under the Australian Consumer Law, nor any liability on Gufram's part in relation to a failure to comply with a guarantee that applies under the Australian Consumer Law to a supply of goods or services or for death or personal injury resulting from negligence.

This Express Warranty is given by:

**Gufram SRL** 

Via Morando, 29 –12060 Roddi (CN) +39 0173 56102 info@gufram.it

**Effective August 2016** 



### Howe

### Provisions that apply to all Howe-branded products and services:

Our goods come with guarantees that cannot be excluded under the Australian Consumer Law. You are entitled to a replacement or refund for a major failure and compensation for any other reasonably foreseeable loss or damage. You are also entitled to have the goods repaired or replaced if the goods fail to be of acceptable quality and the failure does not amount to a major failure.

In addition to all rights and remedies to which you may be entitled under the Australian Consumer Law and any other relevant legislation, Howe] offers a further express warranty on the terms set out below (Express Warranty).



The benefits given to you by this Express Warranty are in addition to other rights and remedies you may have under a law in relation to the goods to which this Express Warranty relates. This Express Warranty does not exclude, restrict or modify any such statutory rights or remedies.

Howe warrants the products sold by it or its authorized resellers to be free from defects in material and workmanship as follows.

10 year warranty

- 40/4 chair
- Tutor table
- Tongue chair
- SixE chair

#### 5 year warranty

- Genus chair
- Motio chair
- Tempest table
- Simpla table
- Plico table
- Spectra table
- Moveo table
- Manhattan
- Usu table

During the applicable warranty period, Howe, as its sole obligation under this Express Warranty, will repair or replace (at its option) any product, part, or component covered by this warranty and sold after the effective date of this warranty which fails under normal use as a result of a defect in material or workmanship; Howe will repair or replace the aforementioned product, part, or component with a comparable product, part, or component.

This Express Warranty extends only to the original purchasers who acquire new product from Howe or its authorized resellers. Any product, part, or component must have been used according to Howe's published instructions. If these requirements are met, this Express Warranty coverage will be extended. Any misuse, abuse, or modification to the original product voids the Express Warranty.

The warranty period starts from the date of purchase.

Subject to any rights or remedies to which you may be entitled under the Australian Consumer Law or other applicable law, and without excluding, restricting or modifying any such rights or remedies, this document inclusively describes all of the warranties given and remedies available with respect to the company's products and services. Howe disclaim any other warranty whether express or implied in relation to the products.

Without excluding, restricting or modifying any rights or remedies to which you may be entitled under the Australian Consumer Law or other applicable law, Howe does not warrant:

- natural variations in wood grain or figure or the presence of character marks
- changes in surface finishes due to aging or exposure to light
- marks, scars, or wrinkles occurring naturally in leather
- veins, marks, voids, fissures, or cracks found naturally in stone
- failure resulting from normal wear and tear
- the matching of colours, grains, or textures of natural materials
- the colourfastness or the matching of colours of textiles, including an exact match to cuttings, samples, or to swatch cards
- damage, marking, or staining of veneer surfaces due to contact with rubber or similar compounds; damage from sharp objects or imprinting from writing



instruments, or prolonged exposure to direct sunlight

Howe, without excluding, restricting or modifying any rights or remedies to which you may be entitled under the Australian Consumer Law or other applicable law, does not provide any additional express warranty with regard to Customer's Own Material (COM) and other customer-supplied items.

Howe does not warrant products that are exposed to extreme environmental conditions or that have been subject to improper storage.

To make a claim under this Express Warranty, please refer to Living Edge's claims process http://www.livingedge.com.au/after-care.

Note that the customer is responsible for the cost of delivering the product to their nearest Living Edge store and picking up once the warranty process is complete. If the warranty claim is approved by the manufacturer, the costs of providing the remedies as set out in this Express Warranty will be covered by the manufacturer or Living Edge.

TO THE EXTENT ALLOWED BY LAW AND WITHOUT EXCLUDING, RESTRICTING OR MODIFYING THE APPLICATION OR EXERCISE OF ANY RIGHT OR REMEDY TO WHICH YOU MAY BE ENTITLED UNDER THE AUSTRALIAN CONSUMER LAW OR ANY LIABILITY OF HOWE IN RELATION TO A FAILURE TO COMPLY WITH A GUARANTEE THAT APPLIES UNDER THE AUSTRALIAN CONSUMER LAW TO A SUPPLY OF GOODS OR SERVICES, ANY IMPLIED WARRANTIES ARE DISCLAIMED AND, TO THE EXTENT THEY ARE LEGALLY REQUIRED, ARE LIMITED IN DURATION TO THE DURATION OF THIS WRITTEN WARRANTY.

UNLESS REQUIRED BY THE AUSTRALIAN CONSUMER LAW OR OTHER APPLICABLE LAW THAT CANNOT BE EXCLUDED, HOWE SHALL NOT BE LIABLE FOR LOSS OF TIME, INCONVENIENCE, COMMERCIAL LOSS, OR INCIDENTAL OR CONSEQUENTIAL DAMAGES.

Except as stated above, Howe will not be liable for any loss or damage (including costs) however caused, whether direct or consequential, incurred or suffered by the purchaser or any third party in respect of the products. Nothing contained herein will or will be considered to exclude, restrict or modify the application or exercise of any right or remedy to which a consumer may be entitled under the Australian Consumer Law, nor any liability on Howe's part in relation to a failure to comply with a guarantee that applies under the Australian Consumer Law to a supply of goods or services or for death or personal injury resulting from negligence.

This Express Warranty is given by:

HOWE a/s

Mandal Alle 23, 5500 Middelfart +45 63416400 howe@howe.com

#### **Effective April 2013**



### La Chance

## Provisions that apply to all La Chancebranded products and services:

Our goods come with guarantees that cannot be excluded under the Australian Consumer Law. You are entitled to a replacement or refund for a major failure and compensation for any other reasonably foreseeable loss or damage. You are also entitled to have the goods repaired or replaced if the goods fail to be of acceptable quality and the failure does not amount to a major failure.

In addition to all rights and remedies to which you may be entitled under the Australian Consumer Law and any other relevant legislation, La Chance offers a



further express warranty on the terms set out below (Express Warranty).

The benefits given to you by this Express Warranty are in addition to other rights and remedies you may have under a law in relation to the goods to which this Express Warranty relates. This Express Warranty does not exclude, restrict or modify any such statutory rights or remedies.

La Chance warrants the products sold by it or its authorized resellers to be free from defects in material and workmanship for a period of 1 year.

During the applicable warranty period, La Chance, as its sole obligation under this Express Warranty, will repair or replace (at its option) any product, part, or component covered by this warranty and sold after the effective date of this warranty which fails under normal use as a result of a defect in material or workmanship; La Chance will repair or replace the aforementioned product, part, or component with a comparable product, part, or component.

This Express Warranty extends only to the original purchasers who acquire new product from La Chance or its authorized resellers. Any product, part, or component must have been used according to La Chance's published instructions. If these requirements are met, this Express Warranty coverage will be extended. Any misuse, abuse, or modification to the original product voids the Express Warranty.

The warranty period starts from the date of purchase.

Subject to any rights or remedies to which you may be entitled under the Australian Consumer Law or other applicable law, and without excluding, restricting or modifying any such rights or remedies, this document inclusively describes all of the warranties given and remedies available with respect to the company's products and services. La Chance disclaim any other warranty whether express or implied in relation to the products.

Without excluding, restricting or modifying any rights or remedies to which you may be

entitled under the Australian Consumer Law or other applicable law, La Chance does not warrant:

- natural variations in wood grain or figure or the presence of character marks
- changes in surface finishes due to aging or exposure to light
- marks, scars, or wrinkles occurring naturally in leather
- veins, marks, voids, fissures, or cracks found naturally in stone
- failure resulting from normal wear and tear
- the matching of colours, grains, or textures of natural materials
- the colourfastness or the matching of colours of textiles, including an exact match to cuttings, samples, or to swatch cards
- damage, marking, or staining of veneer surfaces due to contact with rubber or similar compounds; damage from sharp objects or imprinting from writing instruments, or prolonged exposure to direct sunlight

La Chance, without excluding, restricting or modifying any rights or remedies to which you may be entitled under the Australian Consumer Law or other applicable law, does not provide any additional express warranty with regard to Customer's Own Material (COM) and other customer-supplied items.

La Chance does not warrant products that are exposed to extreme environmental conditions or that have been subject to improper storage.

To make a claim under this Express Warranty, please refer to Living Edge's claims process

http://www.livingedge.com.au/after-care.

Note that the customer is responsible for the cost of delivering the product to their nearest Living Edge store and picking up once the warranty process is complete. If the warranty claim is approved by the manufacturer, the costs of providing the remedies as set out in this Express Warranty



will be covered by the manufacturer or Living Edge.

TO THE EXTENT ALLOWED BY LAW AND WITHOUT EXCLUDING, RESTRICTING OR MODIFYING THE APPLICATION OR EXERCISE OF ANY RIGHT OR REMEDY TO WHICH YOU MAY BE ENTITLED UNDER THE AUSTRALIAN CONSUMER LAW OR ANY LIABILITY OF LA CHANCE IN RELATION TO A FAILURE TO COMPLY WITH A GUARANTEE THAT APPLIES UNDER THE AUSTRALIAN CONSUMER LAW TO A SUPPLY OF GOODS OR SERVICES, ANY IMPLIED WARRANTIES ARE DISCLAIMED AND, TO THE EXTENT THEY ARE LEGALLY REQUIRED, ARE LIMITED IN DURATION TO THE DURATION OF THIS WRITTEN WARRANTY.

UNLESS REQUIRED BY THE AUSTRALIAN CONSUMER LAW OR OTHER APPLICABLE LAW THAT CANNOT BE EXCLUDED, LA CHANCE SHALL NOT BE LIABLE FOR LOSS OF TIME, INCONVENIENCE, COMMERCIAL LOSS, OR INCIDENTAL OR CONSEQUENTIAL DAMAGES.

Except as stated above, La Chance will not be liable for any loss or damage (including costs) however caused, whether direct or consequential, incurred or suffered by the purchaser or any third party in respect of the products. Nothing contained herein will or will be considered to exclude, restrict or modify the application or exercise of any right or remedy to which a consumer may be entitled under the Australian Consumer Law, nor any liability on La Chance's part in relation to a failure to comply with a guarantee that applies under the Australian Consumer Law to a supply of goods or services or for death or personal injury resulting from negligence.

This Express Warranty is given by:

#### La Chance

31 Bis Boulevard Suchet 75016 Paris, France +33146472133

#### **Effective April 14**



#### **Lange Production**

### Provisions that apply to all Lange Production-branded products and services:

Our goods come with guarantees that cannot be excluded under the Australian Consumer Law. You are entitled to a replacement or refund for a major failure and compensation for any other reasonably foreseeable loss or damage. You are also entitled to have the goods repaired or replaced if the goods fail to be of acceptable quality and the failure does not amount to a major failure.

In addition to all rights and remedies to which you may be entitled under the Australian Consumer Law and any other relevant legislation, Lange Production offers a further express warranty on the terms set out below (Express Warranty).

The benefits given to you by this Express Warranty are in addition to other rights and remedies you may have under a law in relation to the goods to which this Express Warranty relates. This Express Warranty does not exclude, restrict or modify any such statutory rights or remedies.

Lange Production warrants the products sold by it or its authorized resellers to be free from defects in material and workmanship for a period of 1 year.

During the applicable warranty period, Lange Production, as its sole obligation under this Express Warranty, will repair or replace (at its option) any product, part, or component covered by this warranty and sold after the effective date of this warranty which fails under normal use as a result of a defect in material or workmanship; Lange Production will repair or replace the aforementioned product, part, or



component with a comparable product, part, or component.

This Express Warranty extends only to the original purchasers who acquire new product from Lange Production or its authorized resellers. Any product, part, or component must have been used according to Lange Production's published instructions. If these requirements are met, this Express Warranty coverage will be extended. Any misuse, abuse, or modification to the original product voids the Express Warranty.

The warranty period starts from the date of purchase.

Subject to any rights or remedies to which you may be entitled under the Australian Consumer Law or other applicable law, and without excluding, restricting or modifying any such rights or remedies, this document inclusively describes all of the warranties given and remedies available with respect to the company's products and services. Lange Production disclaim any other warranty whether express or implied in relation to the products.

Without excluding, restricting or modifying any rights or remedies to which you may be entitled under the Australian Consumer Law or other applicable law, Lange Production does not warrant:

- natural variations in wood grain or figure or the presence of character marks
- changes in surface finishes due to aging or exposure to light
- marks, scars, or wrinkles occurring naturally in leather
- veins, marks, voids, fissures, or cracks found naturally in stone
- failure resulting from normal wear and tear
- the matching of colours, grains, or textures of natural materials
- the colourfastness or the matching of colours of textiles, including an exact match to cuttings, samples, or to swatch cards

 damage, marking, or staining of veneer surfaces due to contact with rubber or similar compounds; damage from sharp objects or imprinting from writing instruments, or prolonged exposure to direct sunlight

Lange Production, without excluding, restricting or modifying any rights or remedies to which you may be entitled under the Australian Consumer Law or other applicable law, does not provide any additional express warranty with regard to Customer's Own Material (COM) and other customer-supplied items.

Lange Production does not warrant products that are exposed to extreme environmental conditions or that have been subject to improper storage.

To make a claim under this Express Warranty, please refer to Living Edge's claims process http://www.livingedge.com.au/after-care.

Note that the customer is responsible for the cost of delivering the product to their nearest Living Edge store and picking up once the warranty process is complete. If the warranty claim is approved by the manufacturer, the costs of providing the remedies as set out in this Express Warranty will be covered by the manufacturer or Living Edge.

TO THE EXTENT ALLOWED BY LAW AND WITHOUT EXCLUDING, RESTRICTING OR MODIFYING THE APPLICATION OR **EXERCISE OF ANY RIGHT OR REMEDY TO** WHICH YOU MAY BE ENTITLED UNDER THE **AUSTRALIAN CONSUMER LAW OR ANY** LIABILITY OF LANGE PRODUCTION IN **RELATION TO A FAILURE TO COMPLY WITH** A GUARANTEE THAT APPLIES UNDER THE **AUSTRALIAN CONSUMER LAW TO A** SUPPLY OF GOODS OR SERVICES, ANY **IMPLIED WARRANTIES ARE DISCLAIMED** AND. TO THE EXTENT THEY ARE LEGALLY REQUIRED. ARE LIMITED IN DURATION TO THE DURATION OF THIS WRITTEN WARRANTY.



UNLESS REQUIRED BY THE AUSTRALIAN CONSUMER LAW OR OTHER APPLICABLE LAW THAT CANNOT BE EXCLUDED, LANGE PRODUCTION SHALL NOT BE LIABLE FOR LOSS OF TIME, INCONVENIENCE, COMMERCIAL LOSS, OR INCIDENTAL OR CONSEQUENTIAL DAMAGES.

Except as stated above, Lange Production will not be liable for any loss or damage (including costs) however caused, whether direct or consequential, incurred or suffered by the purchaser or any third party in respect of the products. Nothing contained herein will or will be considered to exclude, restrict or modify the application or exercise of any right or remedy to which a consumer may be entitled under the Australian Consumer Law, nor any liability on Lange Production's part in relation to a failure to comply with a guarantee that applies under the Australian Consumer Law to a supply of goods or services or for death or personal injury resulting from negligence.

This Express Warranty is given by:

Lange Production

Kastelsvej 19, DK – 2100 Copenhagen, Denmark + 45 35 25 10 30 lange@langeproduction.com

**Effective February 2015** 

## les basic

#### **Les Basic**

Provisions that apply to all Les Basicbranded products and services:

Our goods come with guarantees that cannot be excluded under the Australian Consumer Law. You are entitled to a replacement or refund for a major failure and compensation for any other reasonably foreseeable loss or damage. You are also entitled to have the goods repaired or

replaced if the goods fail to be of acceptable quality and the failure does not amount to a major failure.

In addition to all rights and remedies to which you may be entitled under the Australian Consumer Law and any other relevant legislation, Les Basic offers a further express warranty on the terms set out below (Express Warranty).

The benefits given to you by this Express Warranty are in addition to other rights and remedies you may have under a law in relation to the goods to which this Express Warranty relates. This Express Warranty does not exclude, restrict or modify any such statutory rights or remedies.

Les Basic warrants the products sold by it or its authorized resellers to be free from defects in material and workmanship for a period of 5 years.

During the applicable warranty period, Les Basic, as its sole obligation under this Express Warranty, will repair or replace (at its option) any product, part, or component covered by this warranty and sold after the effective date of this warranty which fails under normal use as a result of a defect in material or workmanship; Les Basic will repair or replace the aforementioned product, part, or component with a comparable product, part, or component.

This Express Warranty extends only to the original purchasers who acquire new product from Les Basic or its authorized resellers. Any product, part, or component must have been used according to Les Basic's published instructions. If these requirements are met, this Express Warranty coverage will be extended. Any misuse, abuse, or modification to the original product voids the Express Warranty.

The warranty period starts from the date of purchase.

Subject to any rights or remedies to which you may be entitled under the Australian Consumer Law or other applicable law, and without excluding, restricting or modifying any such rights or remedies, this document inclusively describes all of the warranties



given and remedies available with respect to the company's products and services. Les Basic disclaim any other warranty whether express or implied in relation to the products.

Without excluding, restricting or modifying any rights or remedies to which you may be entitled under the Australian Consumer Law or other applicable law, Les Basic does not warrant:

- natural variations in wood grain or figure or the presence of character marks
- changes in surface finishes due to aging or exposure to light
- marks, scars, or wrinkles occurring naturally in leather
- veins, marks, voids, fissures, or cracks found naturally in stone
- failure resulting from normal wear and tear
- the matching of colours, grains, or textures of natural materials
- the colourfastness or the matching of colours of textiles, including an exact match to cuttings, samples, or to swatch cards
- damage, marking, or staining of veneer surfaces due to contact with rubber or similar compounds; damage from sharp objects or imprinting from writing instruments, or prolonged exposure to direct sunlight

Les Basic, without excluding, restricting or modifying any rights or remedies to which you may be entitled under the Australian Consumer Law or other applicable law, does not provide any additional express warranty with regard to Customer's Own Material (COM) and other customer-supplied items.

Les Basic does not warrant products that are exposed to extreme environmental conditions or that have been subject to improper storage.

To make a claim under this Express Warranty, please refer to Living Edge's claims process

http://www.livingedge.com.au/after-care.

Note that the customer is responsible for the cost of delivering the product to their nearest Living Edge store and picking up once the warranty process is complete. If the warranty claim is approved by the manufacturer, the costs of providing the remedies as set out in this Express Warranty will be covered by the manufacturer or Living Edge.

TO THE EXTENT ALLOWED BY LAW AND WITHOUT EXCLUDING, RESTRICTING OR MODIFYING THE APPLICATION OR EXERCISE OF ANY RIGHT OR REMEDY TO WHICH YOU MAY BE ENTITLED UNDER THE AUSTRALIAN CONSUMER LAW OR ANY LIABILITY OF LES BASIC IN RELATION TO A FAILURE TO COMPLY WITH A GUARANTEE THAT APPLIES UNDER THE AUSTRALIAN CONSUMER LAW TO A SUPPLY OF GOODS OR SERVICES, ANY IMPLIED WARRANTIES ARE DISCLAIMED AND, TO THE EXTENT THEY ARE LEGALLY REQUIRED, ARE LIMITED IN DURATION TO THE DURATION OF THIS WRITTEN WARRANTY.

UNLESS REQUIRED BY THE AUSTRALIAN CONSUMER LAW OR OTHER APPLICABLE LAW THAT CANNOT BE EXCLUDED, LES BASIC SHALL NOT BE LIABLE FOR LOSS OF TIME, INCONVENIENCE, COMMERCIAL LOSS, OR INCIDENTAL OR CONSEQUENTIAL DAMAGES.

Except as stated above, Les Basic will not be liable for any loss or damage (including costs) however caused, whether direct or consequential, incurred or suffered by the purchaser or any third party in respect of the products. Nothing contained herein will or will be considered to exclude, restrict or modify the application or exercise of any right or remedy to which a consumer may be entitled under the Australian Consumer Law, nor any liability on Les Basic's part in relation to a failure to comply with a guarantee that applies under the Australian Consumer Law to a supply of goods or services or for death or personal injury resulting from negligence.

This Express Warranty is given by:

Les Basic Pty Ltd



07 3129 4379 contact@lesbasic.com

#### Effective February 2017



#### **Made In Ratio**

### Provisions that apply to all Made In Ratiobranded products and services:

Our goods come with guarantees that cannot be excluded under the Australian Consumer Law. You are entitled to a replacement or refund for a major failure and compensation for any other reasonably foreseeable loss or damage. You are also entitled to have the goods repaired or replaced if the goods fail to be of acceptable quality and the failure does not amount to a major failure.

In addition to all rights and remedies to which you may be entitled under the Australian Consumer Law and any other relevant legislation, Made In Ratio offers a further express warranty on the terms set out below (Express Warranty).

The benefits given to you by this Express Warranty are in addition to other rights and remedies you may have under a law in relation to the goods to which this Express Warranty relates. This Express Warranty does not exclude, restrict or modify any such statutory rights or remedies.

Made In Ratio warrants the products sold by it or its authorized resellers to be free from defects in material and workmanship for a period of two years.

During the applicable warranty period, Made In Ratio, as its sole obligation under this Express Warranty, will repair or replace (at its option) any product, part, or component covered by this warranty and sold after the effective date of this warranty which fails under normal use as a result of a defect in material or workmanship; Made In Ratio will repair or replace the aforementioned product, part, or component with a comparable product, part, or component.

This Express Warranty extends only to the original purchasers who acquire new product from Made In Ratio or its authorized resellers. Any product, part, or component must have been used according to Made In Ratio's published instructions. If these requirements are met, this Express Warranty coverage will be extended. Any misuse, abuse, or modification to the original product voids the Express Warranty.

The warranty period starts from the date of purchase.

Subject to any rights or remedies to which you may be entitled under the Australian Consumer Law or other applicable law, and without excluding, restricting or modifying any such rights or remedies, this document inclusively describes all of the warranties given and remedies available with respect to the company's products and services. Made In Ratio disclaim any other warranty whether express or implied in relation to the products.

Without excluding, restricting or modifying any rights or remedies to which you may be entitled under the Australian Consumer Law or other applicable law, Made In Ratio does not warrant:

- natural variations in wood grain or figure or the presence of character marks
- changes in surface finishes due to aging or exposure to light
- marks, scars, or wrinkles occurring naturally in leather
- veins, marks, voids, fissures, or cracks found naturally in stone
- failure resulting from normal wear and tear
- the matching of colours, grains, or textures of natural materials



- the colourfastness or the matching of colours of textiles, including an exact match to cuttings, samples, or to swatch cards
- damage, marking, or staining of veneer surfaces due to contact with rubber or similar compounds; damage from sharp objects or imprinting from writing instruments, or prolonged exposure to direct sunlight

Made In Ratio, without excluding, restricting or modifying any rights or remedies to which you may be entitled under the Australian Consumer Law or other applicable law, does not provide any additional express warranty with regard to Customer's Own Material (COM) and other customer-supplied items.

Made In Ratio does not warrant products that are exposed to extreme environmental conditions or that have been subject to improper storage.

To make a claim under this Express Warranty, please refer to Living Edge's claims process http://www.livingedge.com.au/after-care.

Note that the customer is responsible for the cost of delivering the product to their nearest Living Edge store and picking up once the warranty process is complete. If the warranty claim is approved by the manufacturer, the costs of providing the remedies as set out in this Express Warranty will be covered by the manufacturer or Living Edge.

TO THE EXTENT ALLOWED BY LAW AND WITHOUT EXCLUDING, RESTRICTING OR MODIFYING THE APPLICATION OR EXERCISE OF ANY RIGHT OR REMEDY TO WHICH YOU MAY BE ENTITLED UNDER THE AUSTRALIAN CONSUMER LAW OR ANY LIABILITY OF MADE IN RATIO IN RELATION TO A FAILURE TO COMPLY WITH A GUARANTEE THAT APPLIES UNDER THE AUSTRALIAN CONSUMER LAW TO A SUPPLY OF GOODS OR SERVICES, ANY IMPLIED WARRANTIES ARE DISCLAIMED AND, TO THE EXTENT THEY ARE LEGALLY REQUIRED, ARE LIMITED IN DURATION TO

THE DURATION OF THIS WRITTEN WARRANTY.

UNLESS REQUIRED BY THE AUSTRALIAN CONSUMER LAW OR OTHER APPLICABLE LAW THAT CANNOT BE EXCLUDED, MADE IN RATIO SHALL NOT BE LIABLE FOR LOSS OF TIME, INCONVENIENCE, COMMERCIAL LOSS, OR INCIDENTAL OR CONSEQUENTIAL DAMAGES.

Except as stated above, Made In Ratio will not be liable for any loss or damage (including costs) however caused, whether direct or consequential, incurred or suffered by the purchaser or any third party in respect of the products. Nothing contained herein will or will be considered to exclude, restrict or modify the application or exercise of any right or remedy to which a consumer may be entitled under the Australian Consumer Law, nor any liability on Made In Ratio's part in relation to a failure to comply with a guarantee that applies under the Australian Consumer Law to a supply of goods or services or for death or personal injury resulting from negligence.

This Express Warranty is given by:

Made In Ratio Limited

16 Holywell Row London EC2A 4XA
+44 207 247 3414

info@madeinratio.com

**Effective October 2015** 



#### **Michael Young for EOO**

Provisions that apply to all Michael Young for EOQ-branded products and services:

Our goods come with guarantees that cannot be excluded under the Australian Consumer Law. You are entitled to a replacement or refund for a major failure



and compensation for any other reasonably foreseeable loss or damage. You are also entitled to have the goods repaired or replaced if the goods fail to be of acceptable quality and the failure does not amount to a major failure.

In addition to all rights and remedies to which you may be entitled under the Australian Consumer Law and any other relevant legislation, Michael Young for EOQ offers a further express warranty on the terms set out below (Express Warranty).

The benefits given to you by this Express Warranty are in addition to other rights and remedies you may have under a law in relation to the goods to which this Express Warranty relates. This Express Warranty does not exclude, restrict or modify any such statutory rights or remedies.

Michael Young for EOQ warrants the products sold by it or its authorized resellers to be free from defects in material and workmanship for a period of 5 years.

During the applicable warranty period, Michael Young for EOQ, as its sole obligation under this Express Warranty, will repair or replace (at its option) any product, part, or component covered by this warranty and sold after the effective date of this warranty which fails under normal use as a result of a defect in material or workmanship; Michael Young for EOQ will repair or replace the aforementioned product, part, or component with a comparable product, part, or component.

This Express Warranty extends only to the original purchasers who acquire new product from Michael Young for EOQ or its authorized resellers. Any product, part, or component must have been used according to Michael Young for EOQ's published instructions. If these requirements are met, this Express Warranty coverage will be extended. Any misuse, abuse, or modification to the original product voids the Express Warranty.

The warranty period starts from the date of purchase.

Subject to any rights or remedies to which you may be entitled under the Australian Consumer Law or other applicable law, and without excluding, restricting or modifying any such rights or remedies, this document inclusively describes all of the warranties given and remedies available with respect to the company's products and services. Michael Young for EOQ disclaim any other warranty whether express or implied in relation to the products.

Without excluding, restricting or modifying any rights or remedies to which you may be entitled under the Australian Consumer Law or other applicable law, Michael Young for EOQ does not warrant:

- natural variations in wood grain or figure or the presence of character marks
- changes in surface finishes due to aging or exposure to light
- marks, scars, or wrinkles occurring naturally in leather
- veins, marks, voids, fissures, or cracks found naturally in stone
- failure resulting from normal wear and tear
- the matching of colours, grains, or textures of natural materials
- the colourfastness or the matching of colours of textiles, including an exact match to cuttings, samples, or to swatch cards
- damage, marking, or staining of veneer surfaces due to contact with rubber or similar compounds; damage from sharp objects or imprinting from writing instruments, or prolonged exposure to direct sunlight

Michael Young for EOQ, without excluding, restricting or modifying any rights or remedies to which you may be entitled under the Australian Consumer Law or other applicable law, does not provide any additional express warranty with regard to Customer's Own Material (COM) and other customer-supplied items.

Michael Young for EOQ does not warrant products that are exposed to extreme



environmental conditions or that have been subject to improper storage.

To make a claim under this Express Warranty, please refer to Living Edge's claims process http://www.livingedge.com.au/after-care.

Note that the customer is responsible for the cost of delivering the product to their nearest Living Edge store and picking up once the warranty process is complete. If the warranty claim is approved by the manufacturer, the costs of providing the remedies as set out in this Express Warranty will be covered by the manufacturer or Living Edge.

TO THE EXTENT ALLOWED BY LAW AND WITHOUT EXCLUDING, RESTRICTING OR MODIFYING THE APPLICATION OR **EXERCISE OF ANY RIGHT OR REMEDY TO** WHICH YOU MAY BE ENTITLED UNDER THE **AUSTRALIAN CONSUMER LAW OR ANY** LIABILITY OF MICHAEL YOUNG FOR EOQ IN **RELATION TO A FAILURE TO COMPLY WITH** A GUARANTEE THAT APPLIES UNDER THE **AUSTRALIAN CONSUMER LAW TO A** SUPPLY OF GOODS OR SERVICES. ANY **IMPLIED WARRANTIES ARE DISCLAIMED** AND, TO THE EXTENT THEY ARE LEGALLY REQUIRED. ARE LIMITED IN DURATION TO THE DURATION OF THIS WRITTEN WARRANTY.

UNLESS REQUIRED BY THE AUSTRALIAN CONSUMER LAW OR OTHER APPLICABLE LAW THAT CANNOT BE EXCLUDED, MICHAEL YOUNG FOR EOQ SHALL NOT BE LIABLE FOR LOSS OF TIME, INCONVENIENCE, COMMERCIAL LOSS, OR INCIDENTAL OR CONSEQUENTIAL DAMAGES.

Except as stated above, Michael Young for EOQ will not be liable for any loss or damage (including costs) however caused, whether direct or consequential, incurred or suffered by the purchaser or any third party in respect of the products. Nothing contained herein will or will be considered to exclude, restrict or modify the application or exercise of any right or

remedy to which a consumer may be entitled under the Australian Consumer Law, nor any liability on Michael Young for EOQ's part in relation to a failure to comply with a guarantee that applies under the Australian Consumer Law to a supply of goods or services or for death or personal injury resulting from negligence.

This Express Warranty is given by:

Michael Young for EOQ

11/F, Luen Wai Commercial Building 93-97 Des Voeux Road West, Sheung Wan Hong Kong +852 2803 0344 carey@michael-young.com

**Effective April 2013** 



#### **Muuto**

## Provisions that apply to all Muuto-branded products and services:

Our goods come with guarantees that cannot be excluded under the Australian Consumer Law. You are entitled to a replacement or refund for a major failure and compensation for any other reasonably foreseeable loss or damage. You are also entitled to have the goods repaired or replaced if the goods fail to be of acceptable quality and the failure does not amount to a major failure.

In addition to all rights and remedies to which you may be entitled under the Australian Consumer Law and any other relevant legislation, Muuto offers a further express warranty on the terms set out below (Express Warranty).

The benefits given to you by this Express Warranty are in addition to other rights and remedies you may have under a law in relation to the goods to which this Express



Warranty relates. This Express Warranty does not exclude, restrict or modify any such statutory rights or remedies.

Muuto warrants the products sold by it or its authorized resellers to be free from defects in material and workmanship for a period of 2 years.

During the applicable warranty period, Muuto, as its sole obligation under this Express Warranty, will repair or replace (at its option) any product, part, or component covered by this warranty and sold after the effective date of this warranty which fails under normal use as a result of a defect in material or workmanship; Muuto will repair or replace the aforementioned product, part, or component with a comparable product, part, or component.

This Express Warranty extends only to the original purchasers who acquire new product from Muuto or its authorized resellers. Any product, part, or component must have been used according to Muuto's published instructions. If these requirements are met, this Express Warranty coverage will be extended. Any misuse, abuse, or modification to the original product voids the Express Warranty.

The warranty period starts from the date of purchase.

Subject to any rights or remedies to which you may be entitled under the Australian Consumer Law or other applicable law, and without excluding, restricting or modifying any such rights or remedies, this document inclusively describes all of the warranties given and remedies available with respect to the company's products and services. Muuto disclaim any other warranty whether express or implied in relation to the products.

Without excluding, restricting or modifying any rights or remedies to which you may be entitled under the Australian Consumer Law or other applicable law, Muuto does not warrant:

 natural variations in wood grain or figure or the presence of character marks

- changes in surface finishes due to aging or exposure to light
- marks, scars, or wrinkles occurring naturally in leather
- veins, marks, voids, fissures, or cracks found naturally in stone
- failure resulting from normal wear and tear
- the matching of colours, grains, or textures of natural materials
- the colourfastness or the matching of colours of textiles, including an exact match to cuttings, samples, or to swatch cards
- damage, marking, or staining of veneer surfaces due to contact with rubber or similar compounds; damage from sharp objects or imprinting from writing instruments, or prolonged exposure to direct sunlight

Muuto, without excluding, restricting or modifying any rights or remedies to which you may be entitled under the Australian Consumer Law or other applicable law, does not provide any additional express warranty with regard to Customer's Own Material (COM) and other customer-supplied items.

Muuto does not warrant products that are exposed to extreme environmental conditions or that have been subject to improper storage.

To make a claim under this Express Warranty, please refer to Living Edge's claims process http://www.livingedge.com.au/after-care.

Note that the customer is responsible for the cost of delivering the product to their nearest Living Edge store and picking up once the warranty process is complete. If the warranty claim is approved by the manufacturer, the costs of providing the remedies as set out in this Express Warranty will be covered by the manufacturer or Living Edge.

TO THE EXTENT ALLOWED BY LAW AND WITHOUT EXCLUDING, RESTRICTING OR



MODIFYING THE APPLICATION OR EXERCISE OF ANY RIGHT OR REMEDY TO WHICH YOU MAY BE ENTITLED UNDER THE AUSTRALIAN CONSUMER LAW OR ANY LIABILITY OF MUUTO IN RELATION TO A FAILURE TO COMPLY WITH A GUARANTEE THAT APPLIES UNDER THE AUSTRALIAN CONSUMER LAW TO A SUPPLY OF GOODS OR SERVICES, ANY IMPLIED WARRANTIES ARE DISCLAIMED AND, TO THE EXTENT THEY ARE LEGALLY REQUIRED, ARE LIMITED IN DURATION TO THE DURATION OF THIS WRITTEN WARRANTY.

UNLESS REQUIRED BY THE AUSTRALIAN CONSUMER LAW OR OTHER APPLICABLE LAW THAT CANNOT BE EXCLUDED, MUUTO SHALL NOT BE LIABLE FOR LOSS OF TIME, INCONVENIENCE, COMMERCIAL LOSS, OR INCIDENTAL OR CONSEQUENTIAL DAMAGES.

Except as stated above, Muuto will not be liable for any loss or damage (including costs) however caused, whether direct or consequential, incurred or suffered by the purchaser or any third party in respect of the products. Nothing contained herein will or will be considered to exclude, restrict or modify the application or exercise of any right or remedy to which a consumer may be entitled under the Australian Consumer Law, nor any liability on Muuto's part in relation to a failure to comply with a guarantee that applies under the Australian Consumer Law to a supply of goods or services or for death or personal injury resulting from negligence.

This Express Warranty is given by:

MUUTO A/S Østergade36-38,4.sal 1100Copenhagen K t: +45 32969899

**Effective September 2014** 

PER/USE

Per/Use

## Provisions that apply to all Per/Use branded products and services:

Our goods come with guarantees that cannot be excluded under the Australian Consumer Law. You are entitled to a replacement or refund for a major failure and compensation for any other reasonably foreseeable loss or damage. You are also entitled to have the goods repaired or replaced if the goods fail to be of acceptable quality and the failure does not amount to a major failure.

In addition to all rights and remedies to which you may be entitled under the Australian Consumer Law and any other relevant legislation, offers a further express warranty on the terms set out below (Express Warranty).

The benefits given to you by this Express Warranty are in addition to other rights and remedies you may have under a law in relation to the goods to which this Express Warranty relates. This Express Warranty does not exclude, restrict or modify any such statutory rights or remedies.

Per/Use warrants the products sold by it or its authorized resellers to be free from defects in material and workmanship for a period of two years.

During the applicable warranty period Per/Use, as its sole obligation under this Express Warranty, will repair or replace (at its option) any product, part, or component covered by this warranty and sold after the effective date of this warranty which fails under normal use as a result of a defect in material or workmanship Per/Use will repair or replace the aforementioned product, part, or component with a comparable product, part, or component.

This Express Warranty extends only to the original purchasers who acquire new product from Per/Use or its authorized resellers. Any product, part, or component must have been used according to Per/Use published instructions. If these requirements are met, this Express Warranty coverage will be extended. Any



misuse, abuse, or modification to the original product voids the Express Warranty.

The warranty period starts from the date of purchase.

Subject to any rights or remedies to which you may be entitled under the Australian Consumer Law or other applicable law, and without excluding, restricting or modifying any such rights or remedies, this document inclusively describes all of the warranties given and remedies available with respect to the company's products and services. Per/Use disclaim any other warranty whether express or implied in relation to the products.

Without excluding, restricting or modifying any rights or remedies to which you may be entitled under the Australian Consumer Law or other applicable law, Per/Use does not warrant:

- natural variations in wood grain or figure or the presence of character marks
- changes in surface finishes due to aging or exposure to light
- marks, scars, or wrinkles occurring naturally in leather
- veins, marks, voids, fissures, or cracks found naturally in stone
- failure resulting from normal wear and tear
- the matching of colours, grains, or textures of natural materials
- the colourfastness or the matching of colours of textiles, including an exact match to cuttings, samples, or to swatch cards
- damage, marking, or staining of veneer surfaces due to contact with rubber or similar compounds; damage from sharp objects or imprinting from writing instruments, or prolonged exposure to direct sunlight

Per/use, without excluding, restricting or modifying any rights or remedies to which you may be entitled under the Australian Consumer Law or other applicable law, does not provide any additional express warranty with regard to Customer's Own Material (COM) and other customer-supplied items.

Per/Use does not warrant products that are exposed to extreme environmental conditions or that have been subject to improper storage.

To make a claim under this Express Warranty, please refer to Living Edge's claims process

http://www.livingedge.com.au/after-care.

Note that the customer is responsible for the cost of delivering the product to their nearest Living Edge store and picking up once the warranty process is complete. If the warranty claim is approved by the manufacturer, the costs of providing the remedies as set out in this Express Warranty will be covered by the manufacturer or Living Edge.

TO THE EXTENT ALLOWED BY LAW AND WITHOUT EXCLUDING, RESTRICTING OR MODIFYING THE APPLICATION OR EXERCISE OF ANY RIGHT OR REMEDY TO WHICH YOU MAY BE ENTITLED UNDER THE AUSTRALIAN CONSUMER LAW OR ANY LIABILITY OF PER/USE IN RELATION TO A FAILURE TO COMPLY WITH A GUARANTEE THAT APPLIES UNDER THE AUSTRALIAN CONSUMER LAW TO A SUPPLY OF GOODS OR SERVICES, ANY IMPLIED WARRANTIES ARE DISCLAIMED AND, TO THE EXTENT THEY ARE LEGALLY REQUIRED, ARE LIMITED IN DURATION TO THE DURATION OF THIS WRITTEN WARRANTY.

UNLESS REQUIRED BY THE AUSTRALIAN CONSUMER LAW OR OTHER APPLICABLE LAW THAT CANNOT BE EXCLUDED. PER/USE SHALL NOT BE LIABLE FOR LOSS OF TIME, INCONVENIENCE, COMMERCIAL LOSS, OR INCIDENTAL OR CONSEQUENTIAL DAMAGES.

Except as stated above, Per/Use will not be liable for any loss or damage (including costs) however caused, whether direct or consequential, incurred or suffered by the purchaser or any third party in respect of the products. Nothing contained herein will or will be considered to exclude, restrict or modify the application or exercise of any



right or remedy to which a consumer may be entitled under the Australian Consumer Law, nor any liability on Per/Use part in relation to a failure to comply with a guarantee that applies under the Australian Consumer Law to a supply of goods or services or for death or personal injury resulting from negligence.

This Express Warranty is given by:

Per/Use

BVBA Hospitaalweg 1 A B-8510 Marke Belgium +32 56 23 01 45 info@peruse.com.be

**Effective January 2016** 

# **Prooff**

#### **Prooff**

### Provisions that apply to all Prooff-branded products and services:

Our goods come with guarantees that cannot be excluded under the Australian Consumer Law. You are entitled to a replacement or refund for a major failure and compensation for any other reasonably foreseeable loss or damage. You are also entitled to have the goods repaired or replaced if the goods fail to be of acceptable quality and the failure does not amount to a major failure.

In addition to all rights and remedies to which you may be entitled under the Australian Consumer Law and any other relevant legislation, Prooff offers a further express warranty on the terms set out below (Express Warranty).

The benefits given to you by this Express Warranty are in addition to other rights and remedies you may have under a law in relation to the goods to which this Express Warranty relates. This Express Warranty does not exclude, restrict or modify any such statutory rights or remedies.

Prooff warrants the products sold by it or its authorized resellers to be free from defects in material and workmanship for a period of 3 years.

During the applicable warranty period, Prooff, as its sole obligation under this Express Warranty, will repair or replace (at its option) any product, part, or component covered by this warranty and sold after the effective date of this warranty which fails under normal use as a result of a defect in material or workmanship; Prooff will repair or replace the aforementioned product, part, or component with a comparable product, part, or component.

This Express Warranty extends only to the original purchasers who acquire new product from Prooff or its authorized resellers. Any product, part, or component must have been used according to Prooff's published instructions. If these requirements are met, this Express Warranty coverage will be extended. Any misuse, abuse, or modification to the original product voids the Express Warranty.

The warranty period starts from the date of purchase.

Subject to any rights or remedies to which you may be entitled under the Australian Consumer Law or other applicable law, and without excluding, restricting or modifying any such rights or remedies, this document inclusively describes all of the warranties given and remedies available with respect to the company's products and services. PROOFF disclaim any other warranty whether express or implied in relation to the products.

Without excluding, restricting or modifying any rights or remedies to which you may be entitled under the Australian Consumer Law or other applicable law, Prooff does not warrant:

- natural variations in wood grain or figure or the presence of character
- changes in surface finishes due to aging or exposure to light
- marks, scars, or wrinkles occurring naturally in leather



- veins, marks, voids, fissures, or cracks found naturally in stone
- failure resulting from normal wear and tear
- the matching of colours, grains, or textures of natural materials
- the colourfastness or the matching of colours of textiles, including an exact match to cuttings, samples, or to swatch cards
- damage, marking, or staining of veneer surfaces due to contact with rubber or similar compounds; damage from sharp objects or imprinting from writing instruments, or prolonged exposure to direct sunlight

Prooff, without excluding, restricting or modifying any rights or remedies to which you may be entitled under the Australian Consumer Law or other applicable law, does not provide any additional express warranty with regard to Customer's Own Material (COM) and other customer-supplied items.

Prooff does not warrant products that are exposed to extreme environmental conditions or that have been subject to improper storage.

To make a claim under this Express Warranty, please refer to Living Edge's claims process

http://www.livingedge.com.au/after-care.

Note that the customer is responsible for the cost of delivering the product to their nearest Living Edge store and picking up once the warranty process is complete. If the warranty claim is approved by the manufacturer, the costs of providing the remedies as set out in this Express Warranty will be covered by the manufacturer or Living Edge.

TO THE EXTENT ALLOWED BY LAW AND WITHOUT EXCLUDING, RESTRICTING OR MODIFYING THE APPLICATION OR EXERCISE OF ANY RIGHT OR REMEDY TO WHICH YOU MAY BE ENTITLED UNDER THE AUSTRALIAN CONSUMER LAW OR ANY LIABILITY OF PROOFF IN RELATION TO A FAILURE TO COMPLY WITH A GUARANTEE

THAT APPLIES UNDER THE AUSTRALIAN CONSUMER LAW TO A SUPPLY OF GOODS OR SERVICES, ANY IMPLIED WARRANTIES ARE DISCLAIMED AND, TO THE EXTENT THEY ARE LEGALLY REQUIRED, ARE LIMITED IN DURATION TO THE DURATION OF THIS WRITTEN WARRANTY.

UNLESS REQUIRED BY THE AUSTRALIAN CONSUMER LAW OR OTHER APPLICABLE LAW THAT CANNOT BE EXCLUDED, PROOFF SHALL NOT BE LIABLE FOR LOSS OF TIME, INCONVENIENCE, COMMERCIAL LOSS, OR INCIDENTAL OR CONSEQUENTIAL DAMAGES.

Except as stated above, PROOFF will not be liable for any loss or damage (including costs) however caused, whether direct or consequential, incurred or suffered by the purchaser or any third party in respect of the products. Nothing contained herein will or will be considered to exclude, restrict or modify the application or exercise of any right or remedy to which a consumer may be entitled under the Australian Consumer Law, nor any liability on PROOF's part in relation to a failure to comply with a guarantee that applies under the Australian Consumer Law to a supply of goods or services or for death or personal injury resulting from negligence.

This Express Warranty is given by:

#### Prooff

P O BOX 34095 3005 GB Rotterdam The Netherlands + 310102112050

**Effective June 2013** 

STELLAR WORKS



#### **Stellar Works**

Provisions that apply to all Stellar Worksbranded products and services:



Our goods come with guarantees that cannot be excluded under the Australian Consumer Law. You are entitled to a replacement or refund for a major failure and compensation for any other reasonably foreseeable loss or damage. You are also entitled to have the goods repaired or replaced if the goods fail to be of acceptable quality and the failure does not amount to a major failure.

In addition to all rights and remedies to which you may be entitled under the Australian Consumer Law and any other relevant legislation, Stellar Works offers a further express warranty on the terms set out below (Express Warranty).

The benefits given to you by this Express Warranty are in addition to other rights and remedies you may have under a law in relation to the goods to which this Express Warranty relates. This Express Warranty does not exclude, restrict or modify any such statutory rights or remedies.

Stellar Works warrants the products sold by it or its authorized resellers to be free from defects in material and workmanship for a period of 2 years.

During the applicable warranty period, Stellar Works, as its sole obligation under this Express Warranty, will repair or replace (at its option) any product, part, or component covered by this warranty and sold after the effective date of this warranty which fails under normal use as a result of a defect in material or workmanship; Stellar Works will repair or replace the aforementioned product, part, or component with a comparable product, part, or component.

This Express Warranty extends only to the original purchasers who acquire new product from Stellar Works or its authorized resellers. Any product, part, or component must have been used according to Stellar Works published instructions. If these requirements are met, this Express Warranty coverage will be extended. Any misuse, abuse, or modification to the original product voids the Express Warranty.

The warranty period starts from the date of purchase.

Subject to any rights or remedies to which you may be entitled under the Australian Consumer Law or other applicable law, and without excluding, restricting or modifying any such rights or remedies, this document inclusively describes all of the warranties given and remedies available with respect to the company's products and services. Stellar Works disclaim any other warranty whether express or implied in relation to the products.

Without excluding, restricting or modifying any rights or remedies to which you may be entitled under the Australian Consumer Law or other applicable law, Stellar Works does not warrant:

- natural variations in wood grain or figure or the presence of character marks
- changes in surface finishes due to aging or exposure to light
- marks, scars, or wrinkles occurring naturally in leather
- veins, marks, voids, fissures, or cracks found naturally in stone
- failure resulting from normal wear and tear
- the matching of colours, grains, or textures of natural materials
- the colourfastness or the matching of colours of textiles, including an exact match to cuttings, samples, or to swatch cards
- damage, marking, or staining of veneer surfaces due to contact with rubber or similar compounds; damage from sharp objects or imprinting from writing instruments, or prolonged exposure to direct sunlight

Stellar Works, without excluding, restricting or modifying any rights or remedies to which you may be entitled under the Australian Consumer Law or other applicable law, does not provide any additional express warranty with regard to Customer's Own Material (COM) and other customer-supplied items.



Stellar Works does not warrant products that are exposed to extreme environmental conditions or that have been subject to improper storage. To make a claim under this Express Warranty, please refer to Living Edge's claims process

http://www.livingedge.com.au/after-care.

Note that the customer is responsible for the cost of delivering the product to their nearest Living Edge store and picking up once the warranty process is complete. If the warranty claim is approved by the manufacturer, the costs of providing the remedies as set out in this Express Warranty will be covered by the manufacturer or Living Edge.

TO THE EXTENT ALLOWED BY LAW AND WITHOUT EXCLUDING, RESTRICTING OR MODIFYING THE APPLICATION OR **EXERCISE OF ANY RIGHT OR REMEDY TO** WHICH YOU MAY BE ENTITLED UNDER THE **AUSTRALIAN CONSUMER LAW OR ANY** LIABILITY OF STELLAR WORKS IN RELATION TO A FAILURE TO COMPLY WITH A **GUARANTEE THAT APPLIES UNDER THE AUSTRALIAN CONSUMER LAW TO A** SUPPLY OF GOODS OR SERVICES. ANY **IMPLIED WARRANTIES ARE DISCLAIMED** AND, TO THE EXTENT THEY ARE LEGALLY REQUIRED. ARE LIMITED IN DURATION TO THE DURATION OF THIS WRITTEN WARRANTY.

UNLESS REQUIRED BY THE AUSTRALIAN CONSUMER LAW OR OTHER APPLICABLE LAW THAT CANNOT BE EXCLUDED, STELLAR WORKS SHALL NOT BE LIABLE FOR LOSS OF TIME, INCONVENIENCE, COMMERCIAL LOSS, OR INCIDENTAL OR CONSEQUENTIAL DAMAGES.

Except as stated above, Stellar Works will not be liable for any loss or damage (including costs) however caused, whether direct or consequential, incurred or suffered by the purchaser or any third party in respect of the products. Nothing contained herein will or will be considered to exclude, restrict or modify the application or exercise of any right or remedy to which a consumer may be entitled under the Australian

Consumer Law, nor any liability on Stellar Works part in relation to a failure to comply with a guarantee that applies under the Australian Consumer Law to a supply of goods or services or for death or personal injury resulting from negligence.

This Express Warranty is given by:

Stellar Works 136 Lixue Rd, Malu Jiading, Shanghai 201801 + 86 21 5951 3236

**Effective February 2015** 



#### **Thinking Works**

## Provisions that apply to all Thinking Works branded products and services:

Our goods come with guarantees that cannot be excluded under the Australian Consumer Law. You are entitled to a replacement or refund for a major failure and compensation for any other reasonably foreseeable loss or damage. You are also entitled to have the goods repaired or replaced if the goods fail to be of acceptable quality and the failure does not amount to a major failure.

In addition to all rights and remedies to which you may be entitled under the Australian Consumer Law and any other relevant legislation, offers a further express warranty on the terms set out below (Express Warranty).

The benefits given to you by this Express Warranty are in addition to other rights and remedies you may have under a law in relation to the goods to which this Express Warranty relates. This Express Warranty does not exclude, restrict or modify any such statutory rights or remedies.

Thinking Works warrants the products sold by it or its authorized resellers to be free



from defects in material and workmanship for a period of 10 years.

During the applicable warranty period,
Thinking Works, as its sole obligation under
this Express Warranty, will repair or replace
(at its option) any product, part, or
component covered by this warranty and
sold after the effective date of this warranty
which fails under normal use as a result of a
defect in material or workmanship; Thinking
Works will repair or replace the
aforementioned product, part, or
component with a comparable product,
part, or component.

This Express Warranty extends only to the original purchasers who acquire new product from Thinking Works or its authorized resellers. Any product, part, or component must have been used according to Thinking Works published instructions. If these requirements are met, this Express Warranty coverage will be extended. Any misuse, abuse, or modification to the original product voids the Express Warranty.

The warranty period starts from the date of purchase.

Subject to any rights or remedies to which you may be entitled under the Australian Consumer Law or other applicable law, and without excluding, restricting or modifying any such rights or remedies, this document inclusively describes all of the warranties given and remedies available with respect to the company's products and services. Thinking Works disclaim any other warranty whether express or implied in relation to the products.

Without excluding, restricting or modifying any rights or remedies to which you may be entitled under the Australian Consumer Law or other applicable law, Thinking Works does not warrant:

- natural variations in wood grain or figure or the presence of character marks
- changes in surface finishes due to aging or exposure to light
- marks, scars, or wrinkles occurring naturally in leather

- veins, marks, voids, fissures, or cracks found naturally in stone
- failure resulting from normal wear and tear
- the matching of colours, grains, or textures of natural materials
- the colourfastness or the matching of colours of textiles, including an exact match to cuttings, samples, or to swatch cards
- damage, marking, or staining of veneer surfaces due to contact with rubber or similar compounds; damage from sharp objects or imprinting from writing instruments, or prolonged exposure to direct sunlight

Thinking Works, without excluding, restricting or modifying any rights or remedies to which you may be entitled under the Australian Consumer Law or other applicable law, does not provide any additional express warranty with regard to Customer's Own Material (COM) and other customer-supplied items.

Thinking Works does not warrant products that are exposed to extreme environmental conditions or that have been subject to improper storage.

To make a claim under this Express Warranty, please refer to Living Edge's claims process

http://www.livingedge.com.au/after-care.

Note that the customer is responsible for the cost of delivering the product to their nearest Living Edge store and picking up once the warranty process is complete. If the warranty claim is approved by the manufacturer, the costs of providing the remedies as set out in this Express Warranty will be covered by the manufacturer or Living Edge.

TO THE EXTENT ALLOWED BY LAW AND WITHOUT EXCLUDING, RESTRICTING OR MODIFYING THE APPLICATION OR EXERCISE OF ANY RIGHT OR REMEDY TO WHICH YOU MAY BE ENTITLED UNDER THE AUSTRALIAN CONSUMER LAW OR ANY LIABILITY OF THINKING WORKS IN



RELATION TO A FAILURE TO COMPLY WITH A GUARANTEE THAT APPLIES UNDER THE AUSTRALIAN CONSUMER LAW TO A SUPPLY OF GOODS OR SERVICES, ANY IMPLIED WARRANTIES ARE DISCLAIMED AND, TO THE EXTENT THEY ARE LEGALLY REQUIRED, ARE LIMITED IN DURATION TO THE DURATION OF THIS WRITTEN WARRANTY.

UNLESS REQUIRED BY THE AUSTRALIAN CONSUMER LAW OR OTHER APPLICABLE LAW THAT CANNOT BE EXCLUDED. THINKING WORKS SHALL NOT BE LIABLE FOR LOSS OF TIME, INCONVENIENCE, COMMERCIAL LOSS, OR INCIDENTAL OR CONSEQUENTIAL DAMAGES.

Except as stated above, Thinking Works will not be liable for any loss or damage (including costs) however caused, whether direct or consequential, incurred or suffered by the purchaser or any third party in respect of the products. Nothing contained herein will or will be considered to exclude, restrict or modify the application or exercise of any right or remedy to which a consumer may be entitled under the Australian Consumer Law, nor any liability on Thinking Works part in relation to a failure to comply with a guarantee that applies under the Australian Consumer Law to a supply of goods or services or for death or personal injury resulting from negligence.

This Express Warranty is given by:

Thinking Works
25 Helles Ave,
Moorebank, NSW, 2170.
+61 (0)2 9726 7177
sales@thinking.info

**Effective January 2017** 



#### Vitra

## Provisions that apply to all Vitra-branded products and services:

Our goods come with guarantees that cannot be excluded under the Australian Consumer Law. You are entitled to a replacement or refund for a major failure and compensation for any other reasonably foreseeable loss or damage. You are also entitled to have the goods repaired or replaced if the goods fail to be of acceptable quality and the failure does not amount to a major failure.

In addition to all rights and remedies to which you may be entitled under the Australian Consumer Law and any other relevant legislation, Vitra offers a further express warranty on the terms set out below (Express Warranty).

The benefits given to you by this Express Warranty are in addition to other rights and remedies you may have under a law in relation to the goods to which this Express Warranty relates. This Express Warranty does not exclude, restrict or modify any such statutory rights or remedies.

Vitra warrants the products sold by it or its authorized resellers to be free from defects in material and workmanship for a period of 2 years.

During the applicable warranty period, Vitra, as its sole obligation under this Express Warranty, will repair or replace (at its option) any product, part, or component covered by this warranty and sold after the effective date of this warranty which fails under normal use as a result of a defect in material or workmanship; Vitra will repair or replace the aforementioned product, part, or component with a comparable product, part, or component.

This Express Warranty extends only to the original purchasers who acquire new product from Vitra or its authorized



resellers. Any product, part, or component must have been used according to Vitra's published instructions. If these requirements are met, this Express Warranty coverage will be extended. Any misuse, abuse, or modification to the original product voids the Express Warranty.

The warranty period starts from the date of purchase.

Subject to any rights or remedies to which you may be entitled under the Australian Consumer Law or other applicable law, and without excluding, restricting or modifying any such rights or remedies, this document inclusively describes all of the warranties given and remedies available with respect to the company's products and services. Vitra disclaim any other warranty whether express or implied in relation to the products.

Without excluding, restricting or modifying any rights or remedies to which you may be entitled under the Australian Consumer Law or other applicable law, Vitra does not warrant:

 failure resulting from normal wear and tear

Vitra, without excluding, restricting or modifying any rights or remedies to which you may be entitled under the Australian Consumer Law or other applicable law, does not provide any additional express warranty with regard to Customer's Own Material (COM) and other customer-supplied items.

Vitra does not warrant products that are exposed to extreme environmental conditions or that have been subject to improper storage.

To make a claim under this Express Warranty, please refer to Living Edge's claims process

http://www.livingedge.com.au/after-care.

Note that the customer is responsible for the cost of delivering the product to their nearest Living Edge store and picking up once the warranty process is complete. If the warranty claim is approved by the manufacturer, the costs of providing the remedies as set out in this Express Warranty will be covered by the manufacturer or Living Edge.

TO THE EXTENT ALLOWED BY LAW AND WITHOUT EXCLUDING, RESTRICTING OR MODIFYING THE APPLICATION OR EXERCISE OF ANY RIGHT OR REMEDY TO WHICH YOU MAY BE ENTITLED UNDER THE AUSTRALIAN CONSUMER LAW OR ANY LIABILITY OF VITRA IN RELATION TO A FAILURE TO COMPLY WITH A GUARANTEE THAT APPLIES UNDER THE AUSTRALIAN CONSUMER LAW TO A SUPPLY OF GOODS OR SERVICES, ANY IMPLIED WARRANTIES ARE DISCLAIMED AND, TO THE EXTENT THEY ARE LEGALLY REQUIRED, ARE LIMITED IN DURATION TO THE DURATION OF THIS WRITTEN WARRANTY.

UNLESS REQUIRED BY THE AUSTRALIAN CONSUMER LAW OR OTHER APPLICABLE LAW THAT CANNOT BE EXCLUDED, VITRA SHALL NOT BE LIABLE FOR LOSS OF TIME, INCONVENIENCE, COMMERCIAL LOSS, OR INCIDENTAL OR CONSEQUENTIAL DAMAGES.

Except as stated above, Vitra will not be liable for any loss or damage (including costs) however caused, whether direct or consequential, incurred or suffered by the purchaser or any third party in respect of the products. Nothing contained herein will or will be considered to exclude, restrict or modify the application or exercise of any right or remedy to which a consumer may be entitled under the Australian Consumer Law, nor any liability on [Insert Manufacturer]'s part in relation to a failure to comply with a guarantee that applies under the Australian Consumer Law to a supply of goods or services or for death or personal injury resulting from negligence.

This Express Warranty is given by:

Unifor Australia Pty Ltd as agent for Vitra 140 Banks St, Pyrmont NSW 2009 +61 2 9552 9552

**Effective February 2015** 



### WALTER KNOLL

#### Walter Knoll

## Provisions that apply to all Walter Knollbranded products and services:

Our goods come with guarantees that cannot be excluded under the Australian Consumer Law. You are entitled to a replacement or refund for a major failure and compensation for any other reasonably foreseeable loss or damage. You are also entitled to have the goods repaired or replaced if the goods fail to be of acceptable quality and the failure does not amount to a major failure.

In addition to all rights and remedies to which you may be entitled under the Australian Consumer Law and any other relevant legislation, Walter Knoll offers a further express warranty on the terms set out below (Express Warranty).

The benefits given to you by this Express Warranty are in addition to other rights and remedies you may have under a law in relation to the goods to which this Express Warranty relates. This Express Warranty does not exclude, restrict or modify any such statutory rights or remedies.

Walter Knoll warrants the products sold by it or its authorized resellers to be free from defects in material and workmanship for a period of 5 years.

During the applicable warranty period, Walter Knoll, as its sole obligation under this Express Warranty, will repair or replace (at its option) any product, part, or component covered by this warranty and sold after the effective date of this warranty which fails under normal use as a result of a defect in material or workmanship; Walter Knoll will repair or replace the aforementioned product, part, or component with a comparable product, part, or component.

The warranty includes:

- Frames
- Upholstery fitment
- Metal components

- Timber components
- Fasteners
- Assembly and workmanship

This Express Warranty extends only to the original purchasers who acquire new product from Walter Knoll or its authorized resellers. Any product, part, or component must have been used according to Walter Knoll's published instructions. If these requirements are met, this Express Warranty coverage will be extended. Any misuse, abuse, or modification to the original product voids the Express Warranty.

The warranty period starts from the date of purchase.

Subject to any rights or remedies to which you may be entitled under the Australian Consumer Law or other applicable law, and without excluding, restricting or modifying any such rights or remedies, this document inclusively describes all of the warranties given and remedies available with respect to the company's products and services. Walter Knoll disclaim any other warranty whether express or implied in relation to the products.

Without excluding, restricting or modifying any rights or remedies to which you may be entitled under the Australian Consumer Law or other applicable law, [Insert Manufacturer] does not warrant:

- natural variations in wood grain or figure or the presence of character marks
- changes in surface finishes due to aging or exposure to light
- marks, scars, or wrinkles occurring naturally in leather
- veins, marks, voids, fissures, or cracks found naturally in stone
- failure resulting from normal wear and tear
- the matching of colours, grains, or textures of natural materials
- the colourfastness or the matching of colours of textiles, including an exact match to cuttings, samples, or to swatch cards



 damage, marking, or staining of veneer surfaces due to contact with rubber or similar compounds; damage from sharp objects or imprinting from writing instruments, or prolonged exposure to direct sunlight

Walter Knoll, without excluding, restricting or modifying any rights or remedies to which you may be entitled under the Australian Consumer Law or other applicable law, does not provide any additional express warranty with regard to Customer's Own Material (COM) and other customer-supplied items.

Walter Knoll does not warrant products that are exposed to extreme environmental conditions or that have been subject to improper storage.

To make a claim under this Express Warranty, please refer to Living Edge's claims process

http://www.livingedge.com.au/after-care.

Note that the customer is responsible for the cost of delivering the product to their nearest Living Edge store and picking up once the warranty process is complete. If the warranty claim is approved by the manufacturer, the costs of providing the remedies as set out in this Express Warranty will be covered by the manufacturer or Living Edge.

TO THE EXTENT ALLOWED BY LAW AND WITHOUT EXCLUDING, RESTRICTING OR MODIFYING THE APPLICATION OR **EXERCISE OF ANY RIGHT OR REMEDY TO** WHICH YOU MAY BE ENTITLED UNDER THE **AUSTRALIAN CONSUMER LAW OR ANY** LIABILITY OF WALTER KNOLL IN RELATION TO A FAILURE TO COMPLY WITH A **GUARANTEE THAT APPLIES UNDER THE AUSTRALIAN CONSUMER LAW TO A** SUPPLY OF GOODS OR SERVICES, ANY **IMPLIED WARRANTIES ARE DISCLAIMED** AND. TO THE EXTENT THEY ARE LEGALLY REQUIRED. ARE LIMITED IN DURATION TO THE DURATION OF THIS WRITTEN WARRANTY.

UNLESS REQUIRED BY THE AUSTRALIAN CONSUMER LAW OR OTHER APPLICABLE LAW THAT CANNOT BE EXCLUDED, WALTER KNOLL SHALL NOT BE LIABLE FOR LOSS OF TIME, INCONVENIENCE, COMMERCIAL LOSS, OR INCIDENTAL OR CONSEQUENTIAL DAMAGES.

Except as stated above, Walter Knoll will not be liable for any loss or damage (including costs) however caused, whether direct or consequential, incurred or suffered by the purchaser or any third party in respect of the products. Nothing contained herein will or will be considered to exclude, restrict or modify the application or exercise of any right or remedy to which a consumer may be entitled under the Australian Consumer Law, nor any liability on Walter Knoll's part in relation to a failure to comply with a guarantee that applies under the Australian Consumer Law to a supply of goods or services or for death or personal injury resulting from negligence.

This Express Warranty is given by:

Walter Knoll Australia LP
PO Box 305 Salisbury South SA 5106
08 8182 3925
info@walterknoll.com.au

**Effective April 2013**