

Standard Maintenance

Inspection

Lighting operations and maintenance are the practices that keep lighting systems working at peak performance during the life of the installation. Keeping lamps and fixtures clean may be the most important factor in keeping their performance high.

Light Source

Flow[T] comes with an LED light source (not a bulb) to be replaced either on break/failure or in the unlikely case of brightness decay over time.

Should need raise please get in contact with WonderGlass and avoid intervening on the fitting and/or getting rid of any faulty component.

Metal Mounting Structure

Stainless steel comes with a protective PVC covering that is high grade UV resistant and is designed to withstand the elements for several weeks. Yet it is recommended that this PVC covering be removed immediately after installation to prevent adhesive residue from adhering to the polished stainless steel mirror finish.

Stainless steel is meant to be essentially maintenance free. Yet it may be appropriate at times to clean the surface in order to maintain its original appearance. Specific stainless steel agents are widely available.

For general cleaning, any detergent solution is effective. Initially test new products in a hidden spot to be sure of the result. Clean fixtures with soft moist cotton cloth/microfiber cloth. Wipe in the directions of the polish lines (if any) for best and most beautiful results. Also, for stains, a sodium carbonate paste with a warm water rinse can be applied.

Care should be taken to ensure that no metal parts of the cleaning equipment touch the glass surface and that no abrasive particles are trapped between the glass and the cleaning materials.

Do not use steel wool, or steel brushes, hard water that could leave spotting and staining. Don't use products containing Chlorine or Bleach.

On no accounts should carbon steel abrasives such as wire wool, or materials containing chlorides, be used to clean stainless steel.

Glass Pendants

This is a delicate procedure and should be carried out with extra care. Clean one small window and check to see if procedures have caused any damage.

Cleaning should start by using mild, non-abrasive commercial window washing solution. Immediately following the application of the cleaning solution, a squeegee should be used to remove all of the cleaning solution from the glass surface. Care should be taken to ensure that no metal parts of the cleaning equipment touch the glass surface and that no abrasive particles are trapped between the glass and the cleaning materials. Use a clean lint-free cloth or a squeegee to dry the glass surface.

Abrasive cleaners, powder based cleaners, scouring pads or other harsh materials should not be used to clean the glass or frame surrounds.

Cleaning during construction activities should begin with soaking the glass surfaces with clean water and soap solution to loosen dirt or debris. Using a mild, non-abrasive commercial window washing solution, uniformly apply the solution to the glass surfaces with a brush, strip washer or other non-abrasive applicator.

Do Not allow water or cleaning residue to remain on the glass or adjacent materials;

Do Not begin cleaning without rinsing excessive dirt and debris;

Do Not use abrasive cleaning solutions or materials;

Do Not allow metal parts of cleaning equipment to contact the glass;

Do Not trap abrasive particles between the leaning materials and the glass surface;

Do Not allow splashed materials to dry on the glass surface.

**WonderGlass will respond as promptly as possible to your issue.
Please contact our customer service: sales@wonder-glass.com**